# **Robotic Process Automation**



## **Redefining Efficiency**

CACI's experts redefine and elevate the efficiencies organizations can bring to their enterprise and mission needs using Robotic Process Automation (RPA) technology.

Traditionally, efficiencies are generated through improvements such as workflow automation, refined processes, and consolidation of applications or systems using application programming interfaces (APIs) or application scripts. RPA significantly changes the landscape of how efficiencies are generated in the future. Automated bots perform tasks across disparate applications at the user interface level to elevate efficiency by reducing the level of effort to complete routine tasks down to just seconds.

CACI leverages RPA to enable our customers' workforces to spend time focused on vital data analysis instead of routine data processing. We help our customers identify where RPA could bring value to their operations and our experts build the bots that bring efficiencies to the next level. Our experts also apply artificial intelligence (AI) along with RPA to train bots to learn from data patterns, expanding our ability to deliver smarter ways to work. **CACI can automate routine tasks to elevate the way your workforce works.** 

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## **Features**

- Machine learning (ML) and deep learning
- Strategic partnership with UiPath, a leading RPA technology provider
- Deploying AI and ML operations at
- Al models that ingest open source, structured, and unstructured data
- Extensive domain expertise of our technologists with trained, certified experts on RPA
- Expertise in applying RPA to enterprise resource planning commercial off-the-shelf products
- Reusable repository of RPA components for common functions that jumpstart new projects for accelerated delivery
- Around-the-clock service using scheduled, unattended bots

## **Benefits**

- Maximize resources and gain efficiencies, especially at high volumes, elevating and enhancing analysts' work
- Improved compliance, consistent results, and reliability for routine tasks
- Mission expertise combined with processes, tools, RPA, and AI technologies, help accelerate capabilities and improve accuracy, quality, and consistency of operations
- Extends life of existing IT infrastructure and technology investments
- RPA frees employees and end users to perform higher value tasks
- RPA components are created and tested quickly, and can be released separately from the cycles for related systems and applications

# **Optimize Your Mission and Enterprise with RPA**



We enable automatic creation of draft contract closeout modifications for the Department of the Interior freeing up funds to support other parts of the department's mission, and cutting the time needed to create each de-obligation modification manually.

We have successfully demonstrated the ability to integrate RPA and AI/ML through the use of open standards-based API calls to facilitate human-in-the-loop correction of low confidence model outputs and streamlined collection of feedback for model retraining.





We enable automatic reconciliation of leave data across integrated U.S. Air Force systems, ensuring increased accuracy and efficiency.

We successfully utilized RPA to improve interface scaffolding for the U.S. Navy, facilitating the seamless exchange of data between two systems.



# **CACI RPA – Elevating Accounting and Customer Service**

CACI's experts are using RPA to improve customer processes and automate routine tasks within CACI, and our RPA capabilities have helped save over 5,500 hours a year by automating routine accounting tasks. In one effort, CACI is using RPA to automatically triage help desk tickets that require escalation. The purpose of the project's bot is to eliminate the need to sort through tickets and decrease the need for help desk staff to manually enter information into the customer relationship management system. A production support bot allows help desk personnel to resolve issues faster and decrease routing and tracking mistakes.

This material consists of CACI International Inc general capabilities information that does not contain controlled technical data as defined within the International Traffic in Arms (ITAR) Part 120.10 or Export Administration Regulations (EAR) Part 734.7-10. (PR ID347)



**EXPERTISE AND TECHNOLOGY** FOR NATIONAL SECURITY

CACI's approximately 22,000 talented employees are vigilant in providing the unique expertise and distinctive technology that address our customers' greatest enterprise and mission challenges. Our culture of good character, innovation, and excellence drives our success and earns us recognition as a Fortune World's Most Admired Company. As a member of the Fortune 500 Largest Companies, the Russell 1000 Index, and the S&P MidCap 400 Index, we consistently deliver strong shareholder value. Visit us at www.caci.com.

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