

**GENERAL SERVICES ADMINISTRATION (GSA)  
FEDERAL ACQUISITION SERVICE (FAS)**

**AUTHORIZED FEDERAL SUPPLY SCHEDULE  
PRICE LIST**

**GENERAL PURPOSE COMMERCIAL  
INFORMATION TECHNOLOGY (IT)  
EQUIPMENT, SOFTWARE, AND SERVICES**

**CACI NSS, Inc.**  
**14370 Newbrook Drive, Chantilly VA 20151**  
**703.679.3100**  
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[cacigsa@caci.com](mailto:cacigsa@caci.com)  
[www.caci.com](http://www.caci.com)

<b>Contract Number</b>	GS-35F-349CA
<b>Modification Number PO-0037</b> Addition of Secusmart	Effective September 21, 2018
<b>Period Covered by Contract</b>	June 1, 2015 – May 31, 2020
<b>FSC Group</b>	70
<b>FSC Class</b>	7010
<b>Business Size</b>	Large

Online access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*<sup>®</sup>, a menu-driven database system. The Internet address for GSA *Advantage!* is [www.gsaAdvantage.gov](http://www.gsaAdvantage.gov).

For information on ordering from Federal Supply Schedules, click the **FSS** button at <http://www.fss.gsa.gov/>.

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## 1 Customer Information

**1a. Awarded Special Item Numbers (SINs):**

- 132-8 Purchase of New Equipment
- 132-32 Term Software Licenses
- 132-33 Perpetual Software Licenses
- 132-34 Maintenance of Software as a Service
- 132-51 Information Technology (IT) Professional Services
- 132-56 Health Information Technology Services

**1b. Lowest Price Model Number and Lowest Unit Price:** Not applicable.

**1c. Hourly Rates:** See Section 4, “Labor Category Rate”

- 2. Maximum Order:** For IT Schedule orders valued over the maximum order threshold of \$500,000 for all awarded SINs, GSA recommends that the ordering activity seek price reductions.
- 3. Minimum Order:** For IT Schedule orders, the minimum order designated is \$100.
- 4. Geographic Coverage:** The geographic scope of the IT Schedule is domestic and overseas delivery.
- 5. Production Points:** Services under this Schedule are provided as specified on individual orders.

Items	Manufacturer	Production Point
Big Data Ecosystem Products	CACI Data Tactics ScienceLogic	7901 Jones Branch Drive, Suite #700 McLean, VA 22102 10700 Parkridge Boulevard Reston, VA 20191
Communications Gateway Products	CACI NSS, Inc. L-3 ASA	11955 Freedom Drive Reston, VA 20190  Rusint House Harvest Crescent Fleet, Hampshire GU51 2QS United Kingdom
Comprizon	CACI INC.-FEDERAL	14370 Newbrook Drive, Chantilly VA 20151
HighVIEW	R.M. Vredenburg & Co.	4831 Walden Lane Lanham, MD 20706
Secusmart	Secusmart a BlackBerry Subsidiary	Heinrichstr. 155 40239 Dusseldorf, Germany



6. **Discount from List Prices or NET Price Statement:** Prices herein are NET (basic discounts have been deducted).

7. **Quantity Discount:** As specified on individual orders.

8. **Prompt payment:** Net 30 days

9a. **Notification that Government Purchase Cards are Accepted at or Below the Micropurchase Threshold:**

Accepted  Not Accepted

9b. **Notification that Government Purchase Cards are accepted Above the Micropurchase Threshold:**

Accepted  Not Accepted

10. **Foreign Items:** Not applicable.

11a. **Delivery Time:** For services, date of award to completion.

Items	Delivery Time (Days ARO)
Big Data Ecosystem Products	7
Communications Gateway Products	240
Comprizon	30
Services	Date of Award to Completion
HighVIEW	30
Secusmart	45

11b. **Expedited Delivery:**

Items	Delivery Time (Days ARO)
Big Data Ecosystem Products	2
Communications Gateway Products	90
Comprizon	30
Secusmart	30
Services	Date of Award to Completion

11c. **Overnight and two-day delivery:** Items available for overnight and two-day delivery are stated on individual orders.



**11d. Urgent Requirements:** When the contract delivery period does not meet an ordering activity's bona fide urgent delivery requirements, the ordering activity is encouraged, if time permits, to contact the Contractor for accelerated delivery. The Contractor shall reply to the inquiry within three (3) workdays after receipt. (The Contractor shall confirm telephone replies in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed-on accelerated delivery time shall be delivered in this shorter delivery time and in accordance with all other Contract terms and conditions.

**12. F.O.B. Point(s):**

Items	F.O.B. Point
Big Data Ecosystem Software Products	Destination
Communications Gateway Products	Destination
Comprizon Software Products	Destination
HighVIEW Software Products	Destination
Secusmart Software Products	Destination

FOB Destination applicable to contiguous states.



**13a. Ordering Address(es):**

US Mail/Federal Express	Facsimile	E-Mail
CACI NSS, Inc. GSA PMO 14370 Newbrook Drive Chantilly, VA 20151	CACI NSS, Inc. GSA PMO 703.679.3402 To verify transmission: 703.679.3100	GSA PMO <a href="mailto:cacigsa@caci.com">cacigsa@caci.com</a>
<i>Designated Dealer:</i> CACI NSS, Inc. 941 Mercantile Drive, Suite L-Q Hanover, MD 21076	<i>Designated Dealer:</i> CACI NSS, Inc. 410-694-4901	<i>Designated Dealer:</i> CACI NSS, Inc. <a href="mailto:cacigsa@caci.com">cacigsa@caci.com</a>
Overseas Mail	Facsimile	Email
CACI NSS, Inc. August Sussdorf Strasse 12a 66877 Ramstein-Miisenback Germany	CACI NSS, Inc. 0114963716136-44 To verify transmission: 01149637183873-54	CACI GSA PMO <a href="mailto:cacigsa@caci.com">cacigsa@caci.com</a>

**13b. Ordering Procedures:** For supplies and services, ordering procedures and information on Blanket Purchase Agreements (BPAs) are in Federal Acquisition Regulation (FAR) 8.405-3.

**14. Payment Address(es):**

US Mail	Federal Express	EFT/Wire/ACH
CACI NSS, Inc. STRATIS Division PO Box 51192 Los Angeles, CA 90051-5670	CACI NSS, Inc. P.O. Box 418801 Boston, MA 02241-8801	P.O. Box 418801 Boston, MA 02241-8801

- 15. Warranty Provision:** As stated for individual products.
- 16. Export Packing Charges:** As stated on individual orders.
- 17. Government Purchase Card Acceptance Terms and Conditions:** None.
- 18. Rental, Maintenance, and Repair Terms and Conditions:** Not applicable.
- 19. Installation Terms and Conditions:** Not applicable.
- 20. Repair Part Terms and Conditions:** Not applicable.
- 20a. Terms and Conditions for Any Other Services:** Not applicable.
- 21. List of Service and Distribution Points:** Not applicable.
- 22. List of Participating Dealers:** Not applicable.
- 23. Preventative Maintenance:** Not applicable.
- 24a. Environmental Attributes:** Not applicable.



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- 24b. Section 508 Compliance:** If applicable, Section 508 compliance on contract supplies and services are available in Electronic and Information Technology (EIT). CACI NSS understands that Section 508 generally requires Federal agencies to ensure that EIT procurement accounts for all end users' needs, including those of people with disabilities. As agencies identify Access Board technical provisions applicable to each order, CACI NSS will meet those provisions. EIT standards are posted at [www.Section508.gov/](http://www.Section508.gov/).
- 25. Data Universal Number System (DUNS) number:** CACI NSS has registered with the Data Universal Number System (DUNS) database.  
CACI NSS, Inc.'s DUNS number is 080175220.
- 26. Registration in Central Contractor Registration (CCR) Database:** CACI NSS has registered with the System for Award Management (SAM) database (formerly CCR).  
CACI NSS, Inc.'s CAGE code is 7LRZ3.
- 27. Uncompensated Overtime:** Labor rates are based on a 40-hour work week.

## **2 Terms and Conditions**

### **2.1 Purchase of General Purpose Commercial Information Technology New Equipment (Special Item Number 132-8)**

#### **1. Material and Workmanship**

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

#### **2. Order**

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

#### **3. Transportation of Equipment**

*\*Please see F.O.B. Points listed above for the transportation/shipping terms.*

#### **4. Installation and Technical Services**

a. **INSTALLATION.** When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

All products with the Communications Gateway line may require additional installation. Please contact CACINSS for pricing.

b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.



The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or SIN 132-9.

- c. OPERATING AND MAINTENANCE MANUALS. The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

## **5. Inspection/Acceptance**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

## **6. Warranty**

- a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as  
*\*Please contact the respective provider of the specific products for all guarantee/warranty clauses that pertain to those products.*
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:  
*\*Please contact the respective provider of the specific products for all inspection and repair service information.*

## **7. Purchase Price for Ordered Equipment**

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.



**8. Responsibilities of the Contractor**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

**9. Trade-in of Information Technology Equipment**

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

## **2.2 Term Software Licenses (Special Item Number 132-32) & Perpetual Software Licenses (Special Item Number 132-33), Maintenance of Software as a Service (Special Item Number 132-34)**

### **1. Inspection/Acceptance**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

### **2. Guarantee/Warranty**

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

*\*Please contact the respective provider of the specific products for all commercial guarantee/warranty clauses that pertain to those products.*

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

### **3. Technical Services**

**FOR BIG DATA ECOSYSTEM SOFTWARE TECHNICAL SUPPORT:** The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number (703) 739-9406 for the purpose of providing user assistance and guidance in the implementation of the software, available during normal business days from 9:00am to 5:00pm Eastern Time (i.e. for products BDE-1001-DV/EC/BP/SC/MC/LC), which is included with the license. For additional support with the purchase of an additional support plan, this technical support number can be made available from 8:00am to 8:00pm Eastern Time (i.e. for products BDE-1005-BLS-SC, BDE-1005-SLS-SC, etc.).

### **4. Software Maintenance**

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other support that is included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for users self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service under SIN 132-34 Software Maintenance as a Service.

Software Maintenance as a product is billed at the time of purchase.

**5. Periods of Term Licenses**

- a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.
- b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
- c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.
- d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

**6. Utilization Limitations**



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- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
  - b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
    - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
    - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
    - (3) Except as is provided in paragraph 6.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
    - (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other

facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

- (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

**7. Software Conversions (SIN 132-33)**

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

**8. Descriptions and Equipment Compatibility**

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

**9. Right-To-Copy Pricing**

Right-to-copy licenses are not offered under this contract.

**10. End User License Agreements (EULAs)**



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The end user license agreement(s) (EULA), or other user agreements agreed to by CACI-NSS former L-3 National Security Solutions, Inc. for ScienceLogic Inc. and Data Tactics Corporation, dated 2014, are incorporated herein. CACI-NSS Inc. will become a reseller of their respective products complementary to the CACI Data Tactics Corporation “Big Data Ecosystem” (BDE) software product line. These products have been included as part of this submission.

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## **SIN 132-34 COMPRIZON™ SOFTWARE MAINTENANCE SUPPORT AS A SERVICE POLICY**

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Software Support Services are provided by CACI, INC.-FEDERAL ("CACI") to licensed users ("Licensees") of CACI's Comprizon™ family of software products and their individual or collective integrated capabilities as offered by CACI (collectively, the "Products") in consideration of an annual Software Support Services fee. NOTE: All terms in "**bold**" text are defined at the rear of this Software Support Services Policy.

1. Software Maintenance Support Services to be billed Quarterly, in Arrears  
CACI provides the following Software Maintenance Support Services related to the then-current, commercially- available **Release** of the Products customized to suit user organizations:
  - a) **Acquisition Regulation Updates,**
  - b) **Upgrades,**
  - c) **Error Correction** service,  
and
  - d) **Help Desk** services. Help desk services will also be provided for the **Release** immediately preceding CACI's then-current, commercially-available **Release** of the Products, including any **Updates** or **Upgrades** thereto. See "Help Desk Operations."

NOTE: Each Licensee shall designate no more than two (2) systems administrators - one as its primary designated point of contact (POC) for all Software Support Services, and the other as its secondary, or alternate, POC for all Software Support Services. All requests for Software Support Services, including Help Desk services, must be routed through Licensee's POCs. Licensee agrees to immediately notify CACI in writing of its designated POCs and any change in designated POCs. Software Support Services do not include **Upgrades to Major Releases** or any other service not specifically listed or described herein. Such additional services are available from CACI under separate agreement. If the customer makes enhancements or changes to the software, there may be issues with applying Upgrades, which will not be supported by the Contractor. If the Customer notifies the Contractor of an error, defect, bug or malfunction which, after investigation by the Contractor, is determined to have been caused by 1) enhancement or changes to the commercially-available Release of the software; 2) malfunctioning or non-interoperability of an third-party software not provided by the Contractor; or 3) incorrect data or procedures entered/issued by the Customer's personnel, then Help Desk support to that Customer will be discontinued. Support will be re-instated upon correction of the deficiency by the Customer. To clarify the evaluation and potential impacts of customer changes to the software.

2. Responsibilities

CACI's Software Support Services personnel rely on teamwork with Licensees to ensure that the Products are functioning as specified in CACI's then-current **Documentation** (or **Documentation Updates**) and to successfully resolve any software errors Licensee may experience that can be reproduced within a CACI development environment. Accordingly, Licensees are expected to:

- a) Install and use the Products in accordance with the instructions provided in the **Documentation** (and **Documentation Updates**),
- b) Install all **Updates** and **Upgrades** in a timely manner,
- c) Provide COTS (Commercial Off The Shelf) product updates which include bug fixes, defect corrections, clause and regulation updates, and customized technology upgrades specific to client organization.
- d) Use reasonable efforts to maintain hardware, software, and LANs in good working order,
- e) Document all relevant information on operating conditions that CACI's Software Services personnel may reasonably require to reproduce a suspected software error and diagnose the problem, and





- f) Implement CACI recommended remedial, corrective or work-around procedures in a timely manner.

### 3. Help Desk Operations

CACI will provide a toll-free telephone number (1-800-682-8049), which POCs may use during CACI's normal business hours ("Principal Period", or 8:30 a.m. to 5:30 p.m. Eastern Time, Monday through Friday, excluding Government holidays) to reach CACI's Help Desk. The Help Desk may also be reached via e-mail (ComprizonSuite@caci.com). Comprizon users also have the ability to submit issues and track issue status on the Comprizon Customer Support site at comprizon.caci.com once they acquire the appropriate login credentials. CACI's response efforts begin when the POCs request for Software Support Services is received by the Help Desk. A "system down" call will receive immediate attention from CACI's Software Support Services personnel. All other calls will be documented and the trouble report routed to a member of CACI's Software Support Services organization who will take all reasonable measures to respond to the POC in accordance with the priority of the request. Calls to the Help Desk will be prioritized based on CACI's assessment of the severity of the problem based on the information provided by the Licensee.

#### **Defined Terms:**

- 1) Documentation: Any manuals provided by CACI with the Products to assist Licensees with the installation, use, operation, or administration of the Products.
- 2) Documentation Updates: Provided to Licensees by CACI to correct errors in the Documentation or as a part of a new release of the Product(s). Updates may be in the form of change pages, or reissued manual as determined by CACI.
- 3) Help Desk: Primary Licensee's telephone hotline interface to CACI's Software Support Services personnel for assistance in resolving questions about the Products including, but not limited to, installation and usage, configuration and reconfiguration, and system maintenance, administration and operation thereof.
- 4) Software Problem Report (SPR): A trouble report is generated by CACI each time it is thought that a software correction is required to fix a problem reported to CACI's Help Desk. This trouble report is used to track the problem to resolution. Each SPR is numbered, prioritized, reviewed, acted upon and documented internally at CACI. Each release contains documentation regarding SPRs that have been addressed in that release.

- 5) Error Correction: A resolution to a software or documentation error reported to CACI's Help Desk. Error Correction may take the form of a short-term work-around, Documentation Update, Maintenance Release, or a longer-term software correction provided in a Upgrade Release of the Product (by CACI to the Licensee), depending upon CACI's determination of the severity of the problem and/or the complexity of the solution. Maintenance Releases may be provided by CACI on an "as-needed" basis after Licensee has contacted, and worked through a problem with, CACI's Help Desk. However, most corrections are provided via regular Upgrade Releases of the Product.
- 6) Release: A software package, including associated documentation that is generated when the Product is modified for distribution to customers. There are three categories of Releases, as follows:
- a) Maintenance Release: Software package that contains fixes to outstanding software problems, or software changes resulting from changes to the Federal Acquisition Regulations ("FAR"), the Procurement Data System requirements and data elements, and related policy but no new software baseline functionality.
  - b) Enhancement Release: Software package that contains enhancements such as new or redesigned functionality. Enhancement Releases also include the types of changes included in Maintenance Releases.
  - c) Major Release: A release that constitutes a new product baseline and is not provided under current product maintenance.
- 7) Acquisition Regulation Update: Changes/additions in Acquisition Regulation clauses.
- 8) Upgrade: Movement to a new Release of the software; including Maintenance Releases and Enhancement Releases.
- 9) Problem Priorities: CACI uses four problem priority levels to indicate the impact and importance of problems as follows:
- Emergency: A critical component of the application is down or inoperable, which results in a critical impact on business operations and productivity and no workaround is available. The goal is to address the problem immediately to get the site operational again.
  - High: More isolated problem with no workaround solution affecting multiple users at one or more sites. 1st priority repairs for next release.
  - Medium: Problem with a workaround solution affecting one or more users.



Low: Problem with little customer impact.

Problems are addressed in priority order with Emergency and High problems reviewed periodically by CACI management.

10) System Down: Situation where the problem in question has rendered the software unusable by all users at one or more sites.

## **ComprizonSuite End-of-Life Statement**

CACI, INC.-FEDERAL is committed to providing high quality, cost effective acquisition management solutions to our customers. To this end, CACI has released an End of Life (EOL) statement for the Comprizon™Suite web-based software application. Comprizon™Suite will be placed into an Extended-Life Phase, as the first step towards its retirement.

The purpose of the Extended-Life Phase is to afford our customers ample opportunity to plan for an orderly transition from Comprizon™Suite to a more current technology base. During this phase, Comprizon™Suite will continue to be available for purchase and will be supported as outlined in the schedule below; however, no future enhancements for Comprizon™Suite are planned or scheduled. CACI, INC.-FEDERAL will provide software support for Comprizon™Suite software for the last Release of the software prior to entering the Extended-Life Phase, which will include all Releases made available in the previous 12 months. The Comprizon™Suite maintenance on the GSA schedule includes Technical Support through e-mail, or telephone, as well as the provision of updates and upgrades as they become available for the currently released version of Comprizon™Suite software. This remains in effect to all Comprizon™Suite customers with current Maintenance contracts through the End of Maintenance (EOM) date listed below.

The following definitions apply to this End of Life statement:

**Withdrawal from Market (WFM) Date:** The Withdrawal from Market date reflects the beginning of the extended phase. This date signifies Comprizon™Suite will no longer be available for new sales or new orders. From the WFM date through the End of Maintenance (EOM) date, Comprizon™Suite will be supported by CACI, INC.-FEDERAL service packs and hot-fixes will be released, if determined by CACI, INC.-FEDERAL to be necessary.



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End of Maintenance (EOM) Date: This date signifies that Comprizon™Suite will no longer be maintained on a code modification basis. There will be a minimum of 12 months' notice provided when announcing an EOM date. Once the EOM date is passed, there will be no further service packs, patches, or hot fixes created for Comprizon™Suite. Technical phone support will continue to be available after this date for a maximum of six months. Support provided for correcting any issues reported from the EOM date until the End of Life (EOL) date will be limited to the recommendation of previous solutions to a problem and/or the application of existing patches.

After the EOM date, customers who continue to use Comprizon™Suite under agreed upon license conditions may be able to purchase support on a labor hour basis using professional IT services provided under this GSA IT Schedule. However, specific terms and conditions will be negotiated in the order for these services and CACI Inc - FEDERAL may not be able to accommodate all such support.

End of Life (EOL) Date: This signals the end of life for the Comprizon™Suite product. Once the EOL date has passed, telephone support and technical support will no longer be available for Comprizon™Suite.

Once the Comprizon™Suite end of life date has passed, the customer may continue to use the product within the terms of product licensing agreement but the support options available will be limited. While there may be historical information in the Knowledge Base or other online resources, it is no longer updated and is provided on an as-is basis. The customer will be using the product within the terms of the product license as-is.

<b>Comprizon™Suite End of Life Schedule</b>	
<b>Withdrawal from Marketing (WFM)</b>	TBD
<b>Last supported software version</b>	TBD
<b>Last Product Sales Date</b>	12 Months from WFM
<b>Last Date of Sale for Support Contracts</b>	12 Months from WFM
<b>End of Maintenance (EOM) Date</b>	TBD
<b>End of Life (EOL) Date</b>	TBD

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**Once Comprizon™Suite has been Withdrawn from Marketing, the maintenance coverage will continue to be available up to the End of Life date. Prior to the Last Date of Sale for Support Contracts, follow-up notification will be made to all maintenance-paying customers of record advising them of the EOM dates.**

### **SECUSMART**

CACI is responsible for receiving and managing all customer support requirements. A support ticket may be opened electronically, by telephone or by email. If the support ticket can not be resolved by Tier 1 or Tier 2 personnel, CACI will engage with Tier 3 and Tier 4 Secusmart Support Analyst Teams until resolution. Tier Definitions, Response and Escalation Policy:



Support Level	Addresses	Duties Performed	Escalation Process
<b>TIER 1 CACI</b>	Basic support and resolution for administrative portal and client application configuration, usage and enrollment issues.	Document issue, investigate cause, identify solution, provide customer with guidance to resolve, escalate if unable to resolve.	Issues that cannot be resolved by TIER 1 are elevated to TIER 2 support.
<b>TIER 2 CACI</b>	Intermediate support for server configuration, administrative portal usage, client application usage and configuration issues that cannot be resolved at the TIER 1 Level.	Contact customer to collect and document in depth details surrounding issue, investigate cause, identify solution, provide customer with guidance to resolve, and escalate if unable to resolve.	Issues that cannot be resolved by TIER 2 are elevated to TIER 3 support.
<b>TIER 3 Secusmart</b>	Advanced support for server configuration, administrative portal usage, client application usage and configuration issues that cannot be resolved at the TIER 2 Level.	Work with customer to collect and document in depth details surrounding issue, investigate cause, identify solution, provide customer with guidance to resolve, report defects identified and escalate if unable to resolve.	Issues that cannot be resolved by TIER 3 are elevated to TIER 4 support.
<b>TIER 4 Secusmart</b>	Expert support for server configuration, administrative portal usage, client application usage and configuration issues that cannot be resolved at the TIER 3 Level.	Work with customer to investigate cause, identify solution, provide guidance to resolve and address items identified as system defects.	Issues will be either clarified or corrected or identified as potential improvements in future builds.

For support services please contact [Secusmart@caci.com](mailto:Secusmart@caci.com) or 855-258-2890.



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## **SIN 132-33;132-34 Scope of Software Services for HighVIEW COTS Software**

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### **SOFTWARE SUPPORT SERVICES AGREEMENT**

This Software Support Service Agreement (“Agreement”) is entered into between CACI Enterprise Solutions, Inc. (“CONTRACTOR”), a Delaware Corporation, located at 1437 Newbrook Drive Chantilly, VA 20151 and \_\_\_\_\_ (“CUSTOMER” or “ORDERING ACTIVITY”), located at \_\_\_\_\_.

1. **EXISTING LICENSE AGREEMENT:** CUSTOMER has previously entered into a Software License Agreement (“License”), granting CUSTOMER a limited license to install and use certain HighView commercial off the shelf (“COTS”) software and, if applicable, a license agreement to use certain application software products identified in Appendix 1 to this Agreement. This Agreement relates to the furnishing of support services for such software products and is conditioned upon CUSTOMER having a valid, current license for their use. Any corrective code, maintenance releases, new versions or documentation relating to these CONTRACTOR products that are furnished to CUSTOMER under this Agreement shall be provided in accordance with the terms and conditions of the applicable HighView software License.
2. **SUPPORTED SOFTWARE AND FEES:** The Software products to be supported under this Agreement (“Supported Software”) and the fees for such support services are set forth in the GSA Pricelist.
3. **SCOPE OF SUPPORT SERVICES:** Under this Agreement, CONTRACTOR agrees to provide CUSTOMER with the software support services described in Appendices 1, 2, and proposal documents which are attached to and incorporated into this Agreement. (“Software Support Services”).
4. **TERM AND TERMINATION:**
  - (a) The initial period for Software Support Services under this Agreement will commence upon date of delivery for a period of 12 months.
  - (b) Recourse against the United States for any alleged breach of this agreement must be made under the terms of the Federal Tort Claims Act or as a dispute under the contract disputes clause (Contract Disputes Act) as applicable. The Contractor shall proceed diligently with performance of this contract, pending final resolution of any request for relief, claim, appeal, or action arising under the contract, and comply with any decision of the Contracting Officer.
  - (c) Reserved.



(d) Reserved.

5. **PAYMENT:** Software support fees shall be invoiced on an annual basis in advance. Payment is due immediately and payable within 30 days of the date of receipt of the invoice. All payments shall be in U.S. dollars. No invoice under this Agreement shall be subject to credit for any period of CUSTOMER non-use for any reason of the Software Support Services.

CUSTOMER may discontinue the Agreement at the end of any current Agreement term and, at any time thereafter, reinstate the Agreement by executing an order for such services with CONTRACTOR. If CUSTOMER decides to reinstate the Agreement, CUSTOMER must pay a reinstatement fee. The reinstatement fee shall be computed as the sum of the following: (i) amount that would have been paid by the CUSTOMER for the past Agreement period(s) had coverage been maintained continuously. In addition to the reinstatement fee described in the preceding sentence, CUSTOMER must pay the Agreement fee for the new support period.

6. **LIMITED WARRANTY:** The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.”.

EXCEPT AS STATED IN THIS SECTION, CONTRACTOR DOES NOT WARRANT ANY SPECIFIC RESULTS UNDER ITS SOFTWARE SUPPORT SERVICES, OR THAT THE OPERATION OF THE SUPPORTED SOFTWARE WILL BE ERROR FREE OR OPERATE WITHOUT INTERRUPTION. CONTRACTOR WILL NOT BE RESPONSIBLE FOR SUPPORT SERVICES TO CORRECT PROBLEMS RESULTING FROM OPERATOR ERROR, MACHINE MALFUNCTION, OR THE MODIFICATION BY CUSTOMER OR THIRD-PARTY OF THE SUPPORTED SOFTWARE. CONTRACTOR PROVIDES NO OTHER WARRANTIES EXPRESS, IMPLIED, OR STATUTORY INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE.

THIS AGREEMENT DOES NOT LIMIT OR DISCLAIM ANY OF THE WARRANTIES SPECIFIED IN THE GSA SCHEDULE 70 CONTRACT UNDER FAR 52.212-4(O). IN THE EVENT OF A BREACH OF WARRANTY, THE U.S. GOVERNMENT RESERVES ALL RIGHTS AND REMEDIES UNDER THE CONTRACT, THE FEDERAL ACQUISITION REGULATIONS, AND THE CONTRACT DISPUTES ACT, 41 U.S.C. 7101-7109.

7. **LIMITATION OF LIABILITY:** CUSTOMER AGREES THAT CONTRACTOR OR ITS SUBCONTRACTORS AND SUPPLIERS SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO COSTS OF PROCURING SUBSTITUTE PRODUCTS OR SERVICES, LOSS OF USE, LOSS OF DATA, BUSINESS INTERRUPTION OR LOST PROFITS, ARISING FROM OR IN CONNECTION WITH THIS AGREEMENT OR THE RENDERING BY CONTRACTOR, ITS SUBCONTRACTORS, OR SUPPLIERS OF SOFTWARE SUPPORT SERVICES HEREUNDER. IN NO EVENT WILL THE LIABILITY OF CONTRACTOR, ITS SUBCONTRACTORS, AND SUPPLIERS EXCEED THE CONTRACT PRICE. THESE LIMITATIONS ARE CONTEMPLATED IN THE FEE AND SHALL APPLY NOT WITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY. THE CUSTOMER IS SOLELY RESPONSIBLE FOR THE PROTECTION AND BACK-UP OF ALL DATA AND SOFTWARE. The foregoing limitation of liability shall not apply to (1)





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personal injury or death resulting from Licensor's negligence; (2) for fraud; or (3) for any other matter for which liability cannot be excluded by law.

**8. ADDITIONAL SUPPORT SERVICE AND SITE CHARGES:**

- a. All Software Support Services provided by CONTRACTOR to CUSTOMER under this Agreement shall be performed remotely at CONTRACTOR's site.
- b. In the event that CUSTOMER requests that CONTRACTOR personnel perform work at CUSTOMER's site, CONTRACTOR, at its sole option, may agree to provide personnel for such visit at an agreed upon time. Customer agrees to pay any travel expenses in accordance with FTR/JTR, as applicable, Customer shall only be liable for such travel expenses as approved as by Customer and funded under the applicable ordering document.

9. **OTHER SERVICES:** Other services not specifically identified as a Software Support Service in Appendix B of this Agreement are not covered by this Agreement. CUSTOMER may request that CONTRACTOR perform such additional services at the GSA Pricelist rate.

10. **GOVERNING LAW AND FORUMS:** This Agreement shall be governed by the Federal laws of the United States.

11. **SEVERABILITY:** If any provision of this Agreement is found to be invalid by the courts, the remaining provisions shall remain in full force and effect

12. **INTEGRATION CLAUSE:** This Agreement, in conjunction with the existing Software License Agreement between CONTRACTOR and CUSTOMER and any licensing terms applicable to application software developed by CONTRACTOR for CUSTOMER for use with CONTRACTOR's COTS product, together with the underlying GSA Schedule Contract, Schedule Pricelist, Purchase Order(s), constitute the complete agreement between the parties. In the event of a conflict between a Purchase Order and This Agreement, the Purchase Order shall prevail. This Agreement may be amended only by a further writing, executed by both parties.

13. **NO WAIVER:** No failure or delay by either party in exercising any right, power or privilege under this Agreement will operate as a waiver or preclude further exercise thereof.

14. **ASSIGNMENT:** This Agreement may be assigned to a third-party only upon the written consent of both parties to this Agreement in accordance with the procedures for securing such approval are set forth in FAR 42.1204.

Executed on the dates indicated below:

**CACI Enterprise Solutions, Inc.**

**Customer**



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By: \_\_\_\_\_

By: \_\_\_\_\_

Title: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

Attachments--Appendix 1 - Supported Software Products;  
Appendix 2 - Scope of Support Services



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**Appendix 1**  
**Supported Customer COTS Software**

The Software Support Services under this Agreement shall apply to the following HighView commercial off-the-shelf ("COTS") software product(s) only:

<b>SUPPORTED COTS SOFTWARE (from – to)</b>	<b>NUMBER OF LICENSES</b>	<b>c. ANNUAL FEE*</b>
Refer to attached proposal		\$0
	<b>Subtotal</b>	<hr/> <b>\$0</b>

\* Software support fees shall be invoiced on an annual basis in advance. Payment is due immediately and payable within 30 days of the date of receipt of the invoice. .

CUSTOMER may discontinue the Agreement at the end of any current Agreement term and, at any time thereafter, reinstate the Agreement by executing an order for such services with CONTRACTOR. If CUSTOMER decides to reinstate the Agreement, CUSTOMER must pay a reinstatement fee. The reinstatement fee shall be computed as the sum of the following: (i) amount that would have been paid by the CUSTOMER for the past Agreement period(s) had coverage been maintained continuously; . In addition to the reinstatement fee described in the preceding sentence, CUSTOMER must pay the Agreement fee for the new support period.

All other CUSTOMER system software not specifically identified above, including third-party software and CUSTOMER interfaces to the above referenced software, is specifically excluded from coverage under this Agreement and is the CUSTOMER's responsibility to maintain.



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**Appendix 2**  
**Description and Terms Relating**  
**to**  
**HighView COTS Software Support Services**

**Scope of Software Support Services for HighView COTS Software**

- Email and telephone support via a toll-free number to answer questions regarding the operation of the HighView COTS Software and assist CUSTOMERs with problem identification and resolution on a best efforts basis;
- Email and telephone support is available to CUSTOMERs from 8:00 a.m. to 5:00 p.m. Monday through Friday, Eastern Time, excluding Federal holidays;
- Remote diagnostic of CUSTOMER problems, where CUSTOMER's system supports remote access and CACI is able to replicate the problem; and
- Access to corrective code and procedure changes (patches and fixes), maintenance releases (updates), and new enhancement releases (upgrades) of the HighView COTS Software made commercially available by CACI (**for CUSTOMER installation only - may request CACI to install on a time and material hourly charge basis**).

**CUSTOMER Requirements**

The following requirements must be met to be eligible for Software Support Services:

- The CUSTOMER must have a valid and current license for all HighView software products. Any corrective code, maintenance releases, new versions or documentation relating to these HighView products that are furnished to the CUSTOMER under this Agreement shall be provided in accordance with the terms and conditions of the applicable HighView software License.
- The HighView COTS Software must be unmodified by the CUSTOMER or third-party and properly maintained at the latest revision level.
- The CUSTOMER must maintain continuous Software Support Service coverage for all HighView COTS software components within the system, including both client and server software.

**Limitations**

Software Support Services are offered for the most current release level of the HighView COTS Product and are supported to the prior release level of each Product only for six months following the release, except for maintenance releases and new enhancement releases which are supported only at the most current release level.



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## **CUSTOMER Responsibilities**

The CUSTOMER shall designate a person knowledgeable and fully trained in HighView Software products as its contact for emailing and calling for Software Support Services.

The CUSTOMER shall provide access to its site as may be required by CACI to respond to CUSTOMER inquiries and requests for service.

## **Exclusions**

Other services not specifically identified above are not covered by CACI's HighView COTS Software Support Services. On-site support, training, software installation, and software support services relating to CUSTOMER application software developed by CACI or third parties for use with the HighView COTS product specifically are excluded from coverage under HighView COTS Software Support Services. Consult your CACI representative for the terms and conditions and fees associated with these and other available technical support services.

Services required due to improper use of the HighView COTS Software; operator error; CUSTOMER use of third-party or other application software, CUSTOMER's complex system integration activities, and any CUSTOMER or third-party modifications to the HighView COTS Software are likewise not covered hereunder.

## **ADDITIONAL SUPPORT SERVICE AND SITE CHARGES**

All Software Support Services provided by CONTRACTOR to the CUSTOMER under this Agreement shall be performed remotely at CONTRACTOR's site.

In the event that the CUSTOMER requests that CONTRACTOR personnel perform work at CUSTOMER's site, CONTRACTOR, at its sole option, may agree to provide personnel for such visit at an agreed upon time. Customer agrees to pay any travel expenses in accordance with FTR/JTR, as applicable, Customer shall only be liable for such travel expenses as approved as by Customer and funded under the applicable ordering document.

## **LIMITED WARRANTY**

The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract."CACI DOES NOT WARRANT ANY SPECIFIC RESULTS UNDER ITS SOFTWARE SUPPORT SERVICE, OR THAT THE OPERATION OF THE SUPPORTED HIGHVIEW COTS SOFTWARE WILL BE ERROR FREE OR OPERATE WITHOUT INTERRUPTION. CACI WILL NOT BE RESPONSIBLE FOR SOFTWARE SUPPORT SERVICES TO CORRECT PROBLEMS RESULTING FROM OPERATOR ERROR, MACHINE MALFUNCTION, OR THE MODIFICATION BY CUSTOMER OR THIRD-PARTY OF THE SUPPORTED HIGHVIEW COTS SOFTWARE. CACI PROVIDES NO OTHER WARRANTIES EXPRESS, IMPLIED, OR



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STATUTORY INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY, NONINFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE.

THIS AGREEMENT DOES NOT LIMIT OR DISCLAIM ANY OF THE WARRANTIES SPECIFIED IN THE GSA SCHEDULE 70 CONTRACT UNDER FAR 52.212-4(O). IN THE EVENT OF A BREACH OF WARRANTY, THE U.S. GOVERNMENT RESERVES ALL RIGHTS AND REMEDIES UNDER THE CONTRACT, THE FEDERAL ACQUISITION REGULATIONS, AND THE CONTRACT DISPUTES ACT, 41 U.S.C. 7101-7109.

#### **LIMITATION OF LIABILITY**

CUSTOMER AGREES THAT CACI OR ITS SUBCONTRACTORS AND SUPPLIERS SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO COSTS OF PROCURING SUBSTITUTE PRODUCTS OR SERVICES, LOSS OF USE, LOSS OF DATA, BUSINESS INTERRUPTION OR LOST PROFITS, ARISING FROM OR IN CONNECTION WITH THIS AGREEMENT OR THE RENDERING BY CACI, ITS SUBCONTRACTORS, OR SUPPLIERS OF SOFTWARE SUPPORT SERVICES HEREUNDER. IN NO EVENT WILL THE LIABILITY OF CACI, ITS SUBCONTRACTORS, AND SUPPLIERS EXCEED THE CONTRACT PRICE. THESE LIMITATIONS ARE CONTEMPLATED IN THE FEE AND SHALL APPLY NOT WITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY LIMITED REMEDY. THE CUSTOMER IS SOLELY RESPONSIBLE FOR THE PROTECTION AND BACK-UP OF ALL DATA AND SOFTWARE. The foregoing limitation of liability shall not apply to (1) personal injury or death resulting from Licensor's negligence; (2) for fraud; or (3) for any other matter for which liability cannot be excluded by law.

#### **HighView® SOFTWARE PRODUCT LICENSE and LIMITED WARRANTY**

#### **IMPORTANT -- READ BEFORE INSTALLING:**

This HighView® software product license agreement (the "Agreement") is between the purchaser and/or the end-user of this software product ("you"), and R. M. Vredenburg and Co., a wholly-owned subsidiary of CACI Enterprise Solutions, Inc. ("Licensor"), for the HighView® software product furnished to you by the Licensor, which includes the software, associated media, and printed materials and documentation supplied with the software, (all of which is referred to, collectively, as the "Software"). This Agreement creates important legal rights and obligations, so please read it carefully before installing or using the Software. **When the end user is an instrumentality of the US government, this agreement is a contract with the US Government and becomes effective when signed by the contractor and the GSA Contracting Officer as an addendum to the Contract. If this is an ID/IQ contract or Schedule Contract, ordering activities placing orders against the Schedule or ID/IQ contract are subject to this agreement as a term of the contract. This EULA (or TOS as applicable) shall bind the government, subject to federal law. This agreement shall not operate to bind**



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**a government employee or person acting on behalf of the government in his or her personal capacity.**

### **Software Product License**

**1. Grant of Rights:** Subject to the terms and conditions of this Agreement, Licensor grants to you a non-exclusive and non-transferable license to install and use, in object code form only, the Software solely for your internal business purposes on the total number of Licensed Computers for which a license fee has been paid (the "License"). A "Licensed Computer" is a workstation or computer that may be used only in conjunction with a single database management system ("DBMS") operating on a single server. You may not use the Software on one or more Licensed Computers in conjunction with more than one DBMS or more than one server without first obtaining authority to do so from Licensor, at Licensor's then-current terms and conditions. If you are licensing the Software on a "Named User" basis, you may install one copy of the object code version of the Software on a Licensed Computer for each of the total number of Named Users for which a "Named User" license fee has been paid. "Named Users" means the registered users you allow to use the Software, regardless of whether and when they actually do so. If you are licensing the Software on a "per Seat" basis, you may install and use one copy of the object code version of the Software on the specified number of Licensed Computers for which a "per Seat" license fee has been paid, regardless of whether or when the Software is actually used. If you are licensing the Software on a "Concurrent" basis, subject to any applicable workstation or server restrictions that may be set forth in Licensor's commercial price list, you may install one copy of the object code version of the Software on an unlimited number of Licensed Computers (which means the workstations or computers must be used only in conjunction with a single database management system ("DBMS") operating on a single server). "Concurrent" use of the Software is limited to simultaneous access to the Software of up to the total number of users for which you have paid a concurrent license fee. Licensor reserves any rights not expressly granted to you herein.

**2. Copyright:** The Software is the proprietary product of Licensor and is protected by United States copyright law and international treaty provisions. All copyrights and other intellectual property rights in and to the Software and any part thereof are the property of Licensor or its third party software vendors. By virtue of this License, you acquire only the right to use the Software in accordance with this License, but acquire no title or ownership rights in or to the Software, or the medium upon which it is embodied, all of which rights are reserved expressly by Licensor. For each Licensed Computer, you may either: (a) make one additional copy of the Software, for archival or backup purposes exclusively; or (b) install the Software on one hard disk, provided you retain the original for archival or backup purposes. You may not make any copies of the printed materials or documentation that are supplied with and part of the Software, nor allow anyone else to do so. Additional copies of such materials are available from Licensor.

**3. Termination:** You agree that your right to use the Software, and the License granted to you hereunder, will terminate automatically if you violate any of the terms of this Agreement, or fail to timely pay any sums you owe to Licensor or resellers or distributors of the Software. In the event of termination, upon demand from Licensor, you must immediately return all copies of the Software to Licensor, and immediately remove from your computers and destroy all copies of the Software. **When the end user is an instrumentality of the US government, this agreement is a contract with the US Government and becomes effective when signed by the contractor and the GSA Contracting Officer as an addendum to the Contract. If this**



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**is an ID/IQ contract or Schedule Contract, ordering activities placing orders against the Schedule or ID/IQ contract are subject to this agreement as a term of the contract. This EULA (or TOS as applicable) shall bind the government, subject to federal law. This agreement shall not operate to bind a government employee or person acting on behalf of the government in his or her personal capacity.**

**4. Other Restrictions:** You acknowledge and agree that the internal structure and source code of the Software are Licensor's trade secrets, the value of which would be destroyed by disclosure to the public. You agree that you will not copy (except for archival or backup purposes as specified herein), reverse engineer, decompile, disassemble, modify or make other works derived from the Software. You will not transfer, sublicense, export, rent, or lease the Software. You also will not use the Software to process the data of others, for third-party training, commercial time sharing, or service bureau use. Furthermore, you shall not knowingly permit anyone to use any portion of the Software, (a) for the purpose of deriving its source code, and (b) for purposes not authorized by the License.

**5. End User Compliance:** You agree to use all reasonable efforts to ensure that persons employed by you or under your direction and control abide by the terms and conditions of this Agreement. In the event you become aware that the Software is being used in a manner not authorized by this Agreement, you shall immediately use all reasonable efforts to have such unauthorized use of such Software immediately cease, and to recover any copies of the Software that were made in violation of this Agreement.

**6. Third Party Software:** . **When the end user is an instrumentality of the US Government no license terms bind the government unless included verbatim (not by reference) in the EULA/TOS and the EULA/TOS is made an attachment to the contract.**

**7. Technical Support and Upgrades:** Technical support and Software upgrades may be obtained from Licensor under Licensor's then-current terms and conditions and fees. No support services or upgrades are provided under this Agreement.

**8. U.S. Government Rights: Commercial Computer Software, Use Governed By Standard Commercial License:** If this Software is being acquired by or on behalf of the U.S. Government or by a U.S. Government prime contractor or subcontractor (at any tier), then the U.S. Government and any prime contractor or subcontractor at any tier hereby acknowledge and agree that this Software qualifies as "existing computer software" (as defined in FAR 27.405(b)(2)), or "commercial computer software" (FAR 12.212; DFAR 227-7202 and 252.227-7014(a)(1)) or "restricted computer software" (as defined in FAR 27.401 and 52.227-14) as those or similar terms are used in the acquisition regulations applicable to the procurement, contract or purchase order, pursuant to which this Software is being acquired. Accordingly, in no event shall the U.S. Government or any prime contractor or subcontractor at any tier acquire any rights in the Software greater than those rights applicable to "restricted computer software" (see FAR 27.401), as set forth in FAR 52.227-19 . To the extent the Software is obtained under a GSA Multiple Award Schedule, the Software "commercial computer software" subject to "restricted rights" or "restricted computer software" as specified therein. If not obtained under a GSA Multiple Award Schedule, the Software is "existing computer software" (FAR 27.405(b)(2) and 52.227-19), "commercial computer software" subject to "restricted rights" (FAR 52.227-19, DFAR 227.7202) or "restricted computer software" (FAR 52.227-14,





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Alternate III) and shall be marked in accordance therewith. The Software, including documentation, is copyrighted, and, as to source code, unpublished products of CACI Enterprise Solutions, Inc., and all rights not granted expressly herein are reserved.

**9. Limited Warranty; Disclaimer of Other Warranties:** Licensor warrants to you that: (a) for a period of ninety (90) days after the date of original delivery to you, the Software will perform substantially the functions described in the accompanying printed materials (which are part of the Software) when operated on hardware and operating systems meeting the system requirements set forth in such documentation; and (b) for a period of one (1) year after the date of original delivery to you, that the diskettes or other media upon which the Software is delivered will be free from defects in materials and workmanship under normal use. **LICENSOR SPECIFICALLY DOES NOT WARRANT, AND HEREBY EXPRESSLY DISCLAIMS, ANY AND ALL IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF: MERCHANTABILITY; FITNESS FOR ANY PARTICULAR PURPOSE OR NEED; ACCURACY OF INFORMATIONAL CONTENT; NON-INFRINGEMENT AND PERFORMANCE. THE EXPRESS WARRANTY RECITED ABOVE IS EXCLUSIVE, AND IN LIEU OF ALL OTHER WARRANTIES, AND LICENSOR HEREBY EXPRESSLY DISCLAIMS ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED OR ARISING BY TRADE CUSTOM OR USAGE. EXCEPT FOR THE EXPRESS WARRANTY RECITED ABOVE, THE SOFTWARE IS PROVIDED WITH ALL FAULTS, AND THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY AND EFFORT IS WITH YOU.**

**10. Your Remedy For Breach of Warranty:** Licensor's exclusive and entire liability, and your sole and exclusive remedy, for breach of warranty, shall be, at Licensor's option, either: (a) return of the price paid for the Software when the Software is returned to Licensor along with a copy of your receipt; or (b) repair or replacement of the Software which does not conform to the Limited Warranty, when the Software is returned to Licensor with a copy of your receipt. Any replacement Software shall be warranted in accordance with the foregoing Limited Warranty for the remainder of the original warranty period, or thirty (30) days, whichever is longer.

**11. Infringement Indemnification:** Licensor shall indemnify you against and defend any third party claim, suit or proceeding (including paying any settlement amounts agreed by Licensor or damages awarded by a court of final jurisdiction) with respect to claims that the Software infringes a third party's United States copyright or patent; provided, however, that you shall notify Licensor in writing within thirty days of becoming aware of the claim, suit or proceeding and you shall. You may choose to be represented by counsel at your own expense. You shall provide reasonable assistance requested by Licensor in the defense of any claim. Licensor shall reimburse you for reasonable out of pocket expenses incurred in providing such assistance. You shall immediately, upon notice of a claim, discontinue access to and use of the Software that is the subject of the claim of infringement. Licensor shall have no obligation to defend or indemnify you against a claim of infringement of intellectual property rights if such claim is based upon modifications made to the Software by you or a third party; operation, use or combination of the Software with materials not supplied by Licensor; or, if a claim of infringement could have been avoided by the use of a subsequent version or release of the Software. **When the end user is an instrumentality of the US Government, representation of the US Government in any patent indemnity action is by the US Department of Justice.**



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In the event the Software is held or determined by Licensor to infringe, Licensor shall have the option, at its expense, to (i) modify the Software to be non-infringing; (ii) obtain for you the right to continue to use the Software; or (iii) terminate your License for the infringing Software and refund to you the license fees paid for the Software prorated over a three (3) year term calculated from delivery date. This section states Licensor's entire liability and your exclusive remedy for claims that the Software or your use of the Software infringes any copyright, patent or other intellectual property right

**12. NO LIABILITY FOR CONSEQUENTIAL/ INCIDENTAL DAMAGES/ LIMITATION OF REMEDY TO PRICE PAID:** IN NO EVENT SHALL LICENSOR OR ITS LICENSORS BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, PUNITIVE, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS TO OR DESTRUCTION OF COMPUTER CODE, DATA OR INFORMATION, LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, OR ANY OTHER PECUNIARY LOSSES OR DAMAGES) ARISING FROM THE INSTALLATION, USE, OPERATION OF, OR INABILITY TO USE THE SOFTWARE, EVEN IF LICENSOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE FOREGOING DISCLAIMER OF DAMAGES IS TO BE CONSTRUED AS INDEPENDENT OF THE LIMITATION OF REMEDIES CONTAINED IN THIS AGREEMENT. TO THE FULLEST EXTENT ALLOWED BY APPLICABLE LAW, LICENSOR'S ENTIRE LIABILITY, AND YOUR SOLE AND EXCLUSIVE MONETARY REMEDY FOR ANY CLAIMS OR DEMANDS, WHETHER FOUNDED ON CONTRACT, WARRANTY, STRICT LIABILITY, TORT, OR ANY OTHER LEGAL THEORY, ARISING FROM YOUR INSTALLATION, USE, OPERATION OF, OR INABILITY TO USE THE SOFTWARE, SHALL BE LIMITED TO AN AMOUNT NOT EXCEEDING THE AMOUNT YOU PAID FOR THE SOFTWARE.

**13. Choice of Law/Forum: Acknowledgements:**  
The parties agree that this Agreement shall be subject to, and the rights and obligations of the parties hereto construed in accordance with Federal law with precedence and, the substantive laws of Virginia second, without regard to the conflicts of laws provisions of such laws. Any disputes arising from or relating to a party's rights and obligations under this Agreement shall be determined in a state or federal court of competent jurisdiction located in Arlington County, Virginia, which shall be the exclusive forum and venue for resolution of such disputes. **When the end user is an instrumentality of the US Government, this is a contract with the US Government and is subject to the Federal Acquisition Regulation. Venue, jurisdiction and statute of limitations for any disputes are determined by the applicable federal statute (federal tort claims act, contract disputes act, etc.).**

The party prevailing in such action shall recover its reasonable attorneys' fees and costs. **When the end user of this contract is an instrumentality of the US Government equitable relief, award of attorney fees, costs or interest is only allowed against when explicitly provided by statute (e.g., Prompt Payment Act or Equal Access to Justice Act.) Disputes will be resolved according to the Disputes clause, and binding arbitration will not be used.**This Agreement represents the entire agreement between the parties with respect to the subject matter hereof and supersedes all prior agreements, oral and written, relating to the subject matter hereof. This Agreement shall not be modified or amended except in a writing signed by the authorized representative of you and Licensor and the terms herein shall prevail over the terms of your ordering form or acknowledgement document. Preprinted terms on any of your documents shall not apply. In the event any provision hereof is determined to be invalid, void or unenforceable, the remaining



provisions shall not be affected, and the Court shall, to the greatest extent possible, give effect to the provisions of this Agreement in a manner that comports most closely with the intent of the parties as reflected herein.

**Licensor**

R.M. Vredenburg & Co., a wholly Owned subsidiary of CACI Enterprise Solutions, Inc.

**Licensee**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_

Date: \_\_\_\_\_

**2.3 IT Professional Services (Special Item Number 132-51 and 132-56)**

**1.**

**1.1 Scope for Special Item Number 132-51**

- a. The prices, terms and conditions stated under Special Item Number 132-51, IT Professional Services apply exclusively to IT Professional Services within the scope of this IT Schedule.
- b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**1.2 Scope for Special Item Number 132-56**

The prices, terms and conditions stated under Special Item Number 132-56 Health Information Technology Services apply exclusively to Health IT Products and Services within the scope of this Information Technology Schedule.

- a. This SIN provides ordering activities with access to Health IT products and services.
- b. Health IT Products and Services provided under this SIN shall comply with all Healthcare certifications and industry standards pertaining to the type of products and/or services.

**2. Performance Incentives (I-FSS-60 Performance Incentives) (April 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements (BPAs) under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or BPAs.

- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

### **3. Order**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

### **4. Performance of Services**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include criteria for satisfactory completion for each task in the Statement of Work/Delivery Order. Services shall be completed in a good, workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

### **5. Stop-Work Order (FAR 52.242-15) (Aug 1989)**

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage.

Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either—

- 1) Cancel the stop-work order; or

- 2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if—
  - 1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - 2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

## **6. Inspection of Services**

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS (MAR 2009) (DEVIATION I – FEB 2007) for Firm, Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS □ COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

## **7. Responsibilities of the Contractor**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

## **8. Responsibilities of the Ordering Activity**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

## **9. Independent Contractor**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

## **10. Organizational Conflicts Of Interest**

### **a. Definitions:**

- “Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

- “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.
- An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either –
  - i. result in an unfair competitive advantage to the Contractor or its affiliates or
  - ii. impair the Contractor’s or its affiliates’ objectivity in performing contract work.
- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## **11. Invoices**

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## **12. Payments**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31 (Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
  - 1. The offeror;



- 
2. Subcontractors; and/or
  3. Divisions, subsidiaries, or affiliates of the offeror under a common control.

**13. Resumes**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

**14. Incidental Support Costs**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

**15. Approval of Subcontracts**

The ordering activity may require that the contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

**16. Description of IT Professional Services (SIN 132-51) and Health Information Technology Services (SIN 132-56) Pricing**

- a. The Contractor shall provide a description of each type of IT Service offered under Special Item Number 132-51 and 132-56. IT Professional Services and Health Information Technology Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all IT Professional Services and Health Information Technology Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.



Product Price Lists

**2.4 Big Data Ecosystem Software Products**

SIN	Part Number	Product Name	Product Description	GSA Price
132-32	BDE-1001-DV	BDE Development Platform	Data Tactics BDE Development Platform for up to 100TB Data. (Non Production License)  One Annual License	\$141,057.93
132-32	BDE-1001-EC	BDE Entry Production Platform	Data Tactics BDE Entry Production Environment Annual License for up to 100TB including one year Basic Support Services with 9-5 support 5 days a week with bug fixes, patches, and ticketing/phone support . Includes onsite BDE installation and configuration for a maximum of 5 days, one week onsite training, Information and Assurance Security Architecture and Basic Monitoring Package.  One Annual License	\$177,329.97
132-32	BDE-1001-BP	BDE Basic Production Platform	Data Tactics BDE Basic Production Environment Annual License for up to 250TB including one year Basic Support Services with 9-5 support 5 days a week with bug fixes, patches, and ticketing/phone support .. Includes onsite BDE installation and configuration for a maximum of 5 days, one week onsite training, Information and Assurance Security Architecture and Basic Monitoring Package.  One Annual License	\$221,662.47
132-32	BDE-1001-SC	BDE Small Scale Production Platform	Data Tactics BDE Small Scale Production Environment Annual License for up to 500 TB including one year of Basic Support Services with 9-5 support 5 days a week with bug fixes, patches, and ticketing/phone support . Includes onsite BDE Installation and Configuration for a maximum of 5 days, one week onsite training, Information and Assurance Security Architecture, and Basic Monitoring Package.	\$362,720.40
132-32	BDE-1001-MC	BDE Medium Scale Production Platform	Data Tactics BDE Medium Scale Production Environment Annual License for up to 1.5 PB including one year of Basic Support Services with 9-5 support 5 days a week with bug fixes, patches, and ticketing/phone support .. Includes onsite BDE Installation and Configuration for a maximum of 5 days, one week onsite training, Information and Assurance Security Architecture, and Basic Monitoring Package.	\$806,045.34
132-32	BDE-1001-LC	BDE Large Scale Production Platform	Data Tactics BDE Large Scale Production Environment Annual License for up to 5 PB including one year of Basic Support Services with 9-5 support 5 days a week with bug fixes, patches, and ticketing/phone support .. Includes onsite BDE Installation and Configuration for a maximum of 5 days, one week of onsite training, Information and Assurance Security Architecture, and Basic Monitoring Package.  One Annual License	\$2,015,113.35





SIN	Part Number	Product Name	Product Description	GSA Price
132-32	BDE-1002-AO-SL	BDE Management Platform (Site License)	Big Data Ecosystem Advanced Management Platform Annual Subscription – Site License Per Node  One Annual Site License per Node	\$725.44
132-32	BDE-1002-AO-SLN	BDE Management Platform (Per Node License)	Big Data Ecosystem Advanced Management Platform Annual Subscription – Per Node  One Annual License per Node	\$130.58
132-32	BDE-1002-AO-AI	BDE Information Assurance License	Big Data Ecosystem Information Assurance Annual Subscription  One Annual License	\$224,433.25
132-32	BDE-1005-BLS-SC	Bronze Level Support and Maintenance for Entry, Basic, and Small Platform	Data Tactics BDE Bronze Level Support for Entry Level Platform, Basic Level Platform, and Small Scale Production Environment. Minor Bug Fixes (determined to be actual bugs in software), Software Patches, Software Updates, Customer accessible ticketing system Telephone Support Monday – Friday 8 AM – 8 PM Direct Level 1 telephone support  One Annual License	\$61,209.07
132-32	BDE-1005-SLS-SC	Silver Level Support and Maintenance for Entry, Basic, and Small Platform	Data Tactics BDE Silver Level Support for Entry Level Platform, Basic Level Platform, and Small Scale Production Environment. Includes Bronze Level Support plus Telephone Support 7 days a week 8AM – 8PM. Direct Level 2 Support Three business day response (actual solution times vary). Delivered resolution/workaround  One Annual License	\$81,612.09
132-32	BDE-1005-GLS-SC	Gold Level Support and Maintenance for Entry, Basic, and Small Platform	Data Tactics BDE Gold Level Support for Entry Level Platform, Basic Level Platform, and Small Scale Production Environment. Includes Silver Level Support plus Direct Level 3 Support Delivered Patch Release and Update 4 hour response (actual solution times vary)One Annual License	\$142,367.76
132-32	BDE-1005-PLS-SC	Platinum Level Support and Maintenance for Entry, Basic, and Small Platform	Data Tactics BDE Platinum Level Support for Entry Level Platform, Basic Level Platform, and Small Scale Production Environment. Includes Gold Level Support plus 1 hour response (actual solution times vary). Telephone Support 24 X 7 365 days a year. On site customer support.  One Annual License	\$244,836.27



SIN	Part Number	Product Name	Product Description	GSA Price
132-32	BDE-1005-BLS-MC	Bronze Level Support and Maintenance for Medium Platform	Data Tactics BDE Bronze Level Support for Medium Scale Production Environment. Minor Bug Fixes (determined to be actual bugs in software) Software Patches Customer accessible ticketing system Telephone Support Monday – Friday 8 AM – 8 PM. Direct Level 1 telephone support Five business day response (actual solution times vary).  One Annual License	\$136,020.15
132-32	BDE-1005-SLS-MC	Silver Level Support and Maintenance for Medium Platform	Data Tactics BDE Silver Level Support for Medium Scale Production Environment. Includes Bronze Level Support plus Telephone Support 7 days a week 8AM – 8PM. Direct Level 2 Support Three business day response (actual solution times vary). Delivered resolution/workaround  One Annual License	\$181,360.20
132-32	BDE-1005-GLS-MC	Gold Level Support and Maintenance for Medium Platform	Data Tactics BDE Gold Level Support for Medium Scale Production Environment. Includes Silver Level Support plus Direct Level 3 Support Delivered Patch Release and Update 4 hour response (actual solution times vary)  One Annual License	\$317,380.35
132-32	BDE-1005-PLS-MC	Platinum Level Support and Maintenance for Medium Platform	Data Tactics BDE Platinum Level Support for Medium Scale Production Environment. Includes Gold Level Support plus 1 hour response (actual solution times vary). Telephone Support 24 X 7 365 days a year. Onsite customer support included.  One Annual License	\$544,080.60
132-32	BDE-1005-BLS-LC	Bronze Level Support and Maintenance for Large Platform	Data Tactics BDE Bronze Level Support for Large Scale Production Environment. Minor Bug Fixes (determined to be actual bugs in software) Software Patches Customer accessible ticketing system Telephone Support Monday – Friday 8 AM – 8 PM Direct Level 1 telephone support Five business day response (actual solution times vary).  One Annual License	\$340,050.38
132-32	BDE-1005-SLS-LC	Silver Level Support and Maintenance for Large Platform	Data Tactics BDE Silver Level Support for Large Scale Production Environment. Includes Bronze Level Support plus Telephone Support 7 days a week 8AM – 8PM Direct Level 2 Support Three business day response (actual solution times vary). Delivered resolution/workaround  One Annual License	\$453,400.50
132-32	BDE-1005-GLS-LC	Gold Level Support and Maintenance for Large Platform	Data Tactics BDE Gold Level Support for Large Scale Production Environment. Includes Silver Level Support plus Direct Level 3 Support Delivered Patch Release and Update 4 hour response (actual solution times vary)  One Annual License	\$770,780.86



SIN	Part Number	Product Name	Product Description	GSA Price
132-32	BDE-1005-PLS-LC	Platinum Level Support and Maintenance for Large Platform	Data Tactics BDE Platinum Level Support for Large Scale Production Environment. Includes Gold Level Support plus 1 hour response (actual solution times vary). Telephone Support 24 X 7 365 days a year. On customer site support.  One Annual License	\$1,360,201.51

## 2.5 Communications Gateway Products

SIN	Part Number	Product Name	Description	GSA Price
132-8	CIG-NSS-14-001	Coalition Gateway	MultiSwitch EDSTG STANAG 4578 Ed 2 Gateway. Provides seamless connectivity between US SIP networks and NATO STANAG 4578 Ed 2 coalition networks enabling and facilitating communication among coalition forces.	\$ 84,735.52
132-8	LSG-NSS-14-001	L-3 SCIP Gateway (SCIP1)	The L- 3 SCIP1 Gateway enables ordinary VoIP phones operating within protected enclaves to securely connect to SCIP devices via analog/TDM interface, globally. Eliminates need for separate secure phone devices within the protected enclave, and provides capability as a secure network edge resource to all protected enclave VoIP phone devices. Provides up to 24 simultaneous protected voice calls in a single 3RU, standard 19" rack mount configuration.	\$ 191,435.77
132-8	LSG-NSS-14-001-CH	L-3 SCIP Gateway	The L- 3 SCIP1 Gateway Chassis sub-assembly unit is w/o security component. Following installation of the security component, the L- 3 SCIP Gateway enables ordinary VoIP	\$ 143,576.83



		Chassis (SCIP1)	phones operating within protected enclaves to securely connect to SCIP devices via analog/TDM interface, globally. Eliminates need for separate secure phone devices within the protected enclave, and provides capability as a secure network edge resource to all protected enclave VoIP phone devices. Provides up to 24 simultaneous protected voice calls in a single 3RU, standard 19" rack mount configuration.	
132-8	LSG-NSS-16-002	L-3 SCIP Gateway IP (SCIP-IP)	<p>The L- 3 SCIP-IP Gateway (SCIP-IP) provides dial-up secure voice communications from a network of one security level through a network of a different security level. It enables ordinary VoIP phones operating within protected enclaves to securely connect to SCIP phones (digital (IP) or analog (TDM)) operating anywhere in the world. Enables graceful transition to a digital/VoIP infrastructure while providing support to legacy analog SCIP phones. Eliminates need for separate secure phones within the protected enclave, and provides capability as a secure network edge resource to all connected red VoIP phones. Provides up to 24 simultaneous protected voice calls in a single 3RU, standard 19" rack mount configuration. Local or remote out-of-band-management management supported. Includes CD containing gateway and security management applications, and the Deployment Guide. COMSEC account required.</p> <p>Includes six-month OEM vendor guarantee. Software Service Plans/Limited Equipment Warranties available for 1, 2, or 3 years: LSG-NSS-14-001-EW1YR; LSG-NSS-14-001-EW2YR; LSG-NSS-14-001-EW3YR</p>	\$ 312,375.82
132-8	LSG-NSS-16-002-CH	L-3 SCIP Gateway IP (SCIP-IP) Chassis	<p>The L- 3 SCIP-IP Gateway (SCIP-IP) Chassis sub-assembly unit w/o security component. Following the installation of the security component, the L- 3 SCIP Gateway provides dial-up secure voice communications from a network of one security level through a network of a different security level. It enables ordinary VoIP phones operating within protected enclaves to securely connect to SCIP phones (digital (IP) or analog (TDM)) operating anywhere in the world. Enables graceful transition to a digital/VoIP infrastructure while providing support to legacy analog SCIP phones. Eliminates need for separate secure phones within the protected enclave, and provides capability as a secure network edge resource to all connected red VoIP phones. Provides up to 24 simultaneous protected voice calls in a single 3RU, standard 19" rack mount configuration. Local or remote out-of-band-management management supported. Includes CD containing gateway and security management applications, and the Deployment Guide.</p> <p>Includes six-month OEM vendor guarantee. Software Service Plans/Limited Equipment Warranties available for 1, 2, or 3 years: LSG-NSS-14-001-EW1YR; LSG-NSS-14-001-EW2YR; LSG-NSS-14-001-EW3YR</p>	\$ 225,636.27
132-8	LSG-NSS-16-002-RL	Sliding Rail Set - L-3 SCIP Gateway	One sliding rail set accommodates one L-3 SCIP Gateway chassis for installation into a standard 19" equipment rack. Set includes left and right sliding rails for one gateway.	\$ 316.37



			Rails are necessary to permit access to internal gateway components while gateway remains operational. Required: 1 set per gateway unit.	
132-8	LSG-NSS-16-002-CB	Cable: 6 pin to mini-USB RS-232	One cable used exclusively for connecting devices necessary to set security configuration parameters. Required: 1 per site.	\$ 139.04
132-8	LSG-NSS-14-001-EW1YR	Software Service Plan and Limited Equipment Warranty – 1YR	12 Months - The Software Service Plan and Limited Equipment Warranty provides software support services and equipment warranty services not included in the Standard OEM Six (6) month Limited Warranty. Helpdesk, Security updates and Field Service Representative Support (FSR) with parts/material repair. Billed at inception. Coverage is effective on the date of purchase of this plan providing support for the purchased coverage period. This Software Service Plan and Limited Equipment Warranty is available for the following product numbers only: LSG-NSS-14-001; LSG-NSS-16-002; LSG-NSS-14-001-CH; LSG-NSS-16-002-CH	\$ 45,243.00
132-8	LSG-NSS-14-001-EW2YR	Software Service Plan and Limited Equipment Warranty – 2YR	24 Months - The Software Service Plan and Limited Equipment Warranty provides software support services and equipment warranty services not included in the Standard OEM Six (6) month Limited Warranty. Helpdesk, Security updates and Field Service Representative Support (FSR) with parts/material repair. Billed at inception. Coverage is effective on the date of purchase of this plan providing support for the purchased coverage period. This Software Service Plan and Limited Equipment Warranty is available for the following product numbers only: LSG-NSS-14-001; LSG-NSS-16-002; LSG-NSS-14-001-CH; LSG-NSS-16-002-CH	\$ 87,196.00
132-8	LSG-NSS-14-001-EW3YR	Software Service Plan and Limited Equipment Warranty – 3YR	36 Months - The Software Service Plan and Limited Equipment Warranty provides software support services and equipment warranty services not included in the Standard OEM Six (6) month Limited Warranty. Helpdesk, Security updates and Field Service Representative Support (FSR) with parts/material repair. Billed at inception. Coverage is effective on the date of purchase of this plan providing support for the purchased coverage period. This Software Service Plan and Limited Equipment Warranty is available for the following product numbers only: LSG-NSS-14-001; LSG-NSS-16-002; LSG-NSS-14-001-CH; LSG-NSS-16-002-CH	\$ 125,861.00

## 2.6 COMPRIZON



**COMPRIZON™ FULL SYSTEM LICENSE ONLY “For Software Maintenance, see offering under 132-34”**

SIN	Part Number	Description	GSA Price
132 33	SWL-001	COMPRIZON FULL SYSTEM 1 USER	\$3,136.07
132 33	SWL-006	COMPRIZON FULL SYSTEM 2-6 USERS	\$7,910.58
132 33	SWL-016	COMPRIZON FULL SYSTEM 7-16 USERS	\$14,237.41
132 33	SWL-032	COMPRIZON FULL SYSTEM 17-32 USERS	\$24,576.56
132 33	SWL-048	COMPRIZON FULL SYSTEM 33-48 USERS	\$36,711.23
132 33	SWL-064	COMPRIZON FULL SYSTEM 49-64 USERS	\$47,617.07
132 33	SWL-080	COMPRIZON FULL SYSTEM 65-80 USERS	\$58,369.31
132 33	SWL-096	COMPRIZON FULL SYSTEM 81-96 USERS	\$63,779.18
132 33	SWL-112	COMPRIZON FULL SYSTEM 97-112 USERS	\$67,713.52
132 33	SWL-128	COMPRIZON FULL SYSTEM 113-128 USERS	\$74,821.17
132 33	SWL-144	COMPRIZON FULL SYSTEM 129-144 USERS	\$83,614.97
132 33	SWL-160	COMPRIZON FULL SYSTEM 145-160 USERS	\$92,160.90
132 33	SWL-176	COMPRIZON FULL SYSTEM 161-176 USERS	\$99,973.74
132 33	SWL-192	COMPRIZON FULL SYSTEM 177-192 USERS	\$107,487.50
132 33	SWL-208	COMPRIZON FULL SYSTEM 193-208 USERS	\$115,142.08
132 33	SWL-250	COMPRIZON FULL SYSTEM 209-250 USERS	\$138,110.44
132 33	SWLB	COMPRIZON FULL SYSTEM BUREAU 500 USERS	\$307,077.73
132 33	SWLLB	COMPRIZON FULL SYSTEM LARGE BUREAU 1250 USERS	\$412,896.54
132 33	SWLSD	COMPRIZON FULL SYSTEM SMALL DEPT. 2500 USERS	\$577,590.86
132 33	SWLMD	COMPRIZON FULL SYSTEM MEDIUM DEPT. 5000 USERS	\$807,977.42
132 33	SWLD	COMPRIZON FULL SYSTEM DEPT. 12500 USERS	\$1,130,257.82
132 33	SWLLD	COMPRIZON FULL SYSTEM LARGE DEPT. 25000 USERS	\$1,581,086.28
132 33	SWLXD	COMPRIZON FULL SYSTEM EXTRA LARGE DEPT. 50000 USERS	\$2,209,955.67
132 33	SWL-EXT-10	COMPRIZON REQUISITIONING & REVIEW: DESKTOP MODULE 1-10 USERS	\$197.71
132 33	SWL-EXT-50	COMPRIZON REQUISITIONING & REVIEW: DESKTOP MODULE 11-50 USERS	\$117.92
132 33	SWL-EXT-100	COMPRIZON REQUISITIONING & REVIEW: DESKTOP MODULE 51-100 USERS	\$83.34
132 33	SWL-EXT-500	COMPRIZON REQUISITIONING & REVIEW: DESKTOP MODULE 101-500 USERS	\$53.20
132 33	SWL-EXT-UNLIM	COMPRIZON REQUISITIONING & REVIEW: DESKTOP MODULE > 500 USERS	\$35.46



**COMPRIZON™ SOFTWARE MAINTENANCE SUPPORT BUNDLED (QUARTERLY PRICES to be Billed in Arrears – Renewed Annually) SIN 132-34**

SIN	Part Number	Description	
132 34	SWSSF-001B	COMPRIZON FULL SYSTEM SUB 1 USER	\$495.36
132 34	SWSSF-006B	COMPRIZON FULL SYSTEM SUB 2-6 USERS	\$1,173.06
132 34	SWSSF-016B	COMPRIZON FULL SYSTEM SUB 7-16 USERS	\$2,038.11
132 34	SWSSF-032B	COMPRIZON FULL SYSTEM SUB 17-32 USERS	\$3,413.25
132 34	SWSSF-048B	COMPRIZON FULL SYSTEM SUB 33-48 USERS	\$4,975.71
132 34	SWSSF-064B	COMPRIZON FULL SYSTEM SUB 49-64 USERS	\$5,919.57
132 34	SWSSF-080B	COMPRIZON FULL SYSTEM SUB 65-80 USERS	\$6,755.01
132 34	SWSSF-096B	COMPRIZON FULL SYSTEM SUB 81-96 USERS	\$7,947.78
132 34	SWSSF-112B	COMPRIZON FULL SYSTEM SUB 97-112 USERS	\$8,849.79
132 34	SWSSF-128B	COMPRIZON FULL SYSTEM SUB 113-128 USERS	\$9,613.77
132-34	SWSSF-144B	COMPRIZON FULL SYSTEM SUB 129-144 USERS	\$10,133.76
132-34	SWSSF-160B	COMPRIZON FULL SYSTEM SUB 145-160 USERS	\$11,225.49
132-34	SWSSF-176B	COMPRIZON FULL SYSTEM SUB 161-176 USERS	\$12,162.00
132-34	SWSSF-192B	COMPRIZON FULL SYSTEM SUB 177-192 USERS	\$13,221.72
132-34	SWSSF-208B	COMPRIZON FULL SYSTEM SUB 193-208 USERS	\$14,251.83
132-34	SWSSF-250B	COMPRIZON FULL SYSTEM SUB 209-250 USERS	\$17,438.34
132-34	SWSSFBB	COMPRIZON FULL SYSTEM SUB BUREAU 500 USERS	\$41,944.74
132-34	SWSSFLLBB	COMPRIZON FULL SYSTEM SUB LARGE BUREAU 1250 USERS	\$56,223.66
132-34	SWSSFSDDB	COMPRIZON FULL SYSTEM SUB SMALL DEPT. 2500 USERS	\$78,401.16
132-34	SWSSFMDDB	COMPRIZON FULL SYSTEM SUB MEDIUM DEPT. 5000 USERS	\$109,329.84
132-34	SWSSFDDDB	COMPRIZON FULL SYSTEM SUB DEPT. 12500 USERS	\$152,455.05



132-34	SWSSFLDB	COMPRIZON FULL SYSTEM SUB LARGE DEPT. 25000 USERS	\$212,587.32
132-34	SWSSFXDB	COMPRIZON FULL SYSTEM SUB EXTRA LARGE DEPT. 50000 USERS	\$296,198.28

**COMPRIZON™ EXTERNAL-USER DESKTOP SOFTWARE MAINTENANCE SUPPORT (PER-USER YEARLY PRICES – Renewed Annually)**

132-34	SWSS-EXT-10	COMPRIZON REQUISITIONING & REVIEW: DESKTOP MODULE 1-10 USERS	\$199.25
132-34	SWSS-EXT-50	COMPRIZON REQUISITIONING & REVIEW: DESKTOP MODULE 11-50 USERS	\$118.85
132-34	SWSS-EXT-100	COMPRIZON REQUISITIONING & REVIEW: DESKTOP MODULE 51-100 USERS	\$83.98
132-34	SWSS-EXT-500	COMPRIZON REQUISITIONING & REVIEW: DESKTOP MODULE 101-500 USERS	\$53.59
132-34	SWSS-EXT-UNLIM	COMPRIZON REQUISITIONING & REVIEW: DESKTOP MODULE > 500 USERS	\$35.72

**2.7 HighVIEW**

**Software Perpetual License 132-33**

SIN	Part Number	Product Name	Product Description	GSA Price
132-33	HV049-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 1 - 49 Users (per user)	\$1,737.74
132-33	HV099-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 50 - 99 Users (per user)	\$1,390.19
132-33	HV149-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 100 - 149 Users (per user)	\$1,167.54
132-33	HV199-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 150 - 199 Users (per user)	\$1,004.63
132-33	HV249-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 200 - 249 Users (per user)	\$896.02





132-33	HV499-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 250 - 499 Users (per user)	\$814.56
132-33	HV749-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 500 - 749 Users (per user)	\$733.11
132-33	HV999-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 750 - 999 Users (per user)	\$651.65
132-33	HV1000-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 1000+ Users (per user)	\$597.34
132-33	HVD049-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 1 - 49 Users (per user)	\$868.87
132-33	HVD099-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 50 - 99 Users (per user)	\$695.10
132-33	HVD149-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 100 - 149 Users (per user)	\$583.77
132-33	HVD199-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 150 - 199 Users (per user)	\$502.32
132-33	HVD249-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 200 - 249 Users (per user)	\$448.01
132-33	HVD499-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 250 - 499 Users (per user)	\$407.28
132-33	HVD749-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 500 - 749 Users (per user)	\$366.55



132-33	HVD999-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 750 - 999 Users (per user)	\$325.83
132-33	HVD1000-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 1000+ Users (per user)	\$298.67
132-33	HVP016	HighView®	HighView® Content Management Per Process Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench (1 – 16 Processors)	\$17,377.36
132-33	HVP032	HighView®	HighView® Content Management Per Process Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench (17 – 32 Processors)	\$13,901.91
132-33	HVP048	HighView®	HighView® Content Management Per Process Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench (33 – 48 Processors)	\$11,675.40
132-33	HVP064	HighView®	HighView® Content Management Per Process Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench (48 – 64 Processors)	\$10,046.30
132-33	HVP128	HighView®	HighView® Content Management Per Process Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench (65 - 128 Processors)	\$8,960.16
132-33	HVP129	HighView®	HighView® Content Management Per Process Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench (129+ Processors)	\$8,145.61
132-33	HVFTO1	HighView®	HighView® 4 Full Text OCR Processing for Oracle – Makes images available for FT Indexing and Text Extraction	\$19,747.00
132-33	HVBSCB1	HighView®	HighView® Advanced Scanning (Supports High Volume & Desktop Scanning, Barcode & Image Processing, Cleanup Functions)	\$6,280.10
132-33	HVIMSO1	HighView®	HighView® Advanced Import	\$9,873.50



132-33	HVWG01	HighView®	HighView® 4 Web Gateway (25 users)	\$7,405.13
132-33	HVWG02	HighView®	HighView® 4 Web Gateway Server (over 100 users)	\$19,747.00
132-33	HVWFCM1	HighView®	HighView® Workflow Composer (1 user)	\$24,683.75
132-33	HVWFM1	HighView®	HighView® 4 Workflow Monitor (1 user)	\$2,468.38
132-33	HVWFCM2	HighView®	HighView® Workflow for detached stand-alone systems	\$12,341.88
132-33	HVSDK1	HighView®	HighView® Software Developer Kit (SDK) (1 user)	\$7,405.13
132-33	HVIRA-C	HighView®	HighView® Image Redaction (Concurrent User License)	\$1,000.00
132-33	HVIRA-N	HighView®	HighView® Image Redaction (Named User License)	\$500.00
132-33	HVIRA-S	HighView®	HighView® Image Redaction (Stand-Alone User License)	\$550.00
132-33	HVTEX	HighView®	HighView Connector – Text Extraction	\$3,000.00
132-33	HVOCR	HighView®	HighView Connector – Optical Character Recognition (OCR)	\$3,000.00



132-33	HVMT	HighView®	HighVIEW Connector – Machine Translation (MT)	\$3,000.00
132-33	HVNEE	HighView®	HighVIEW Connector – Named Entity Extraction (NEE)	\$3,000.00
132-33	HVCON1	HighView®	HighView Connector – Custom Basic	\$2,000.00
132-33	HVCON2	HighView®	HighView Connector – Custom Advanced	\$3,000.00

### Software Maintenance as a Service 132-34

SIN	Part Number	Product Name	Product Description	GSA Price	Quarterly GSA Price
132-34	HV049-A-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 1-49 Users (per user) - Annual Maintenance	\$347.55	\$86.84
132-34	HV099-A-R	HighView®)	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 50-99 Users (per user) - Annual Maintenance	\$278.04	\$69.51
132-34	HV149-A-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 100-149 Users (per user) - Annual Maintenance	\$233.51	\$58.38
132-34	HV199-A-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 150-199 Users (per user) - Annual Maintenance	\$200.93	\$50.23



132-34	HV249-A-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 200-249 Users (per user) - Annual Maintenance	\$179.20	\$44.80
132-34	HV499-A-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 250-499 Users (per user) - Annual Maintenance	\$162.91	\$40.73
132-34	HV749-A-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 500-749 Users (per user) - Annual Maintenance	\$146.62	\$36.66
132-34	HV999-A-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 750-999 Users (per user) - Annual Maintenance	\$130.33	\$32.58
132-34	HV1000-A-R	HighView®	HighView® Content Management Concurrent User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 1000+ Users (per user) - Annual Maintenance	\$119.47	\$29.87
132-34	HVD049-A-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 1 - 49 Users (per user) – Annual Maintenance	\$173.77	\$43.44
132-34	HVDO99-A-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 50 - 99 Users (per user) - Annual Maintenance	\$139.02	\$34.76
132-34	HVD149-A-R	HighView®)	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 100-149 Users (per user) - Annual Maintenance	\$116.75	\$29.19
132-34	HVD199-A-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 150-199 Users (per user) - Annual Maintenance	\$100.46	\$25.12



132-34	HVD249-A-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 200-249 Users (per user) - Annual Maintenance	\$89.60	\$22.40
132-34	HVD499-A-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 250-499 Users (per user) - Annual Maintenance	\$81.46	\$20.37
132-34	HVD749-A-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 500-749 Users (per user) - Annual Maintenance	\$73.31	\$18.33
132-34	HVD999-A-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 750-999 Users (per user) - Annual Maintenance	\$65.17	\$16.29
132-34	HVD1000-A-R	HighView®	HighView® Content Management Named User Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench 1000+ Users (per user) - Annual Maintenance	\$59.73	\$14.93
132-34	HVP016-A	HighView®	HighView® Content Management Per Processor Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench (1 – 16 Processors) Annual Maintenance	\$3,475.47	\$868.87
132-34	HVP032-A	HighView®	HighView® Content Management Per Processor Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench (17 – 32 Processors) Annual Maintenance	\$2,780.38	\$695.10
132-34	HVP048-A	HighView®	HighView® Content Management Per Processor Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench (33 – 48 Processors) Annual Maintenance	\$2,335.08	\$583.77
132-34	HVP064-A	HighView®	HighView® Content Management Per Processor Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench (48 – 64 Processors) Annual Maintenance	\$2,009.26	\$502.32



132-34	HVP128-A	HighView®	HighView® Content Management Per Processor Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench (65 - 128 Processors) Annual Maintenance	\$1,792.03	\$448.01
132-34	HVP129-A	HighView®	HighView® Content Management Per Processor Licensing Includes: Search & Retrieval, Scanning, Knowledge Base, Reporting Views, HighVIEW Workbench (129+ Processors) Annual Maintenance	\$1,629.12	\$407.28
132-34	HVFTO1-A	HighView®	HighView® 4 Full Text OCR Processing for Oracle (OCR Server, Full Text Cleanup, Full Text Indexing, Workflow Monitor) - Advance Payment	\$3,949.40	\$987.35
132-34	HVBSCB1-A	HighView®	HighView® Advanced Scanning (Doc Separator, Image Process, Workflow Monitor) - Advance Payment	\$1,256.02	\$314.01
132-34	HVBS4-A-R	HighView®	HighView® 4 Batch Scanning - Advance Payment	\$493.68	\$123.42
132-34	HVPRT1-A	HighView®	HighView® 4 Print Server - Annual Maintenance	\$197.47	\$49.37
132-34	HVFAX1-A	HighView®	HighView® 4 Fax Server - Annual Maintenance	\$592.41	\$148.10
132-34	HVIMSO1-A	HighView®	HighView® Advanced Import - Annual Maintenance	\$1,974.70	\$493.68
132-34	HVWG01 -A	HighView®	HighView® 4 Web Gateway (25 users) – Annual Maintenance	\$1,481.03	\$370.26
132-34	HVWG02-A	HighView®	HighView® 4 Web Gateway Server (over 100 users)- Annual Maintenance	\$3,949.40	\$987.35
132-34	HVWFCM1-A	HighView®	HighView® Workflow Composer (1 user) - Advance Payment	\$4,936.75	\$1,234.19
132-34	HVWFM1-A	HighView®	HighView® 4 Workflow Monitor (1 user) - Annual Maintenance	\$493.68	\$123.42
132-34	HVSDK1-A	HighView®	HighView® Software Developer Kit (SDK) (1 user) – Annual Maintenance	\$1,481.03	\$370.26
132-34	HVWFCM2-A	HighView®	HighView® Workflow for detached stand-alone systems	\$2,468.38	\$617.10
132-34	HVIRA-C-A	HighView®	HighView® Image Redaction (Concurrent User License)	\$200.00	\$50.00
132-34	HVIRA-N-A	HighView®	HighView® Image Redaction (Named User License)	\$100.00	\$25.00
132-34	HVIRA-S-A	HighView®	HighView® Image Redaction (Stand-Alone User License)	\$110.00	\$27.50
132-34	HVTEX-A	HighView®	HighView Connector – Text Extraction	\$600.00	\$150.00
132-34	HVOOCR-A	HighView®	HighView Connector – Optical Character Recognition (OCR)	\$600.00	\$150.00



132-34	HVMT-A	HighView®	HighVIEW Connector – Machine Translation (MT)	\$600.00	\$150.00
132-34	HVOCR-A	HighView®	HighView Connector – Optical Character Recognition (OCR)	\$600.00	\$150.00
132-34	HVMT-A	HighView®	HighVIEW Connector – Machine Translation (MT)	\$600.00	\$150.00
132-34	HVOCR-A	HighView®	HighView Connector – Optical Character Recognition (OCR)	\$600.00	\$150.00

## 2.8 SECUSMART

### SECUSMART: SecuSuite – Recurring License

SIN	Part Number	Description	GSA Price
132 32	STSSGNLRA1	Subscription Client License	\$326.45
132 32	STSGLVNY11	SecuGATE Server 1 to 10000 Year 1 Server	\$36,270.00
132 32	STSGLVNY12	SecuGATE Server per additional server 10000 additional users - Year 1 Server	\$9,067.50

### SECUSMART: SecuSuite -Perpetual License

SIN	Part Number	Description	GSA Price
132 33	STSSGNLPA1	Perpetual Client License Year 1	\$769.87

### SECUSMART: SecuSuite -Perpetual License (QUARTERLY PRICES to be Billed in Arrears – Renewed Annually) SIN 132-34

SIN	Part Number	Description	GSA Quarterly Price	GSA Annual Price
132 34	STSSGNLPMA1	Perpetual Client Maintenance After Year 1	\$19.25	\$76.98
132 34	STSGLVNYX1	SecuGATE Server Maintenance 1 to 10000 (50% of First Year Cost) - Year 2+ Server Maintenance	\$4,533.75	\$18,135.00
132 34	STSGLVNYX2	SecuGATE Server Maintenance per additional server 10000 additional users - Year 2+ Server Maintenance	\$1,133.44	\$4,533.75





### 3 Labor Category Rates

#### SIN 132-51 IT Professional Services

#### Government Site

#	Labor Category	Year 1	Year 2	Year 3	Year 4	Year 5
		06/01/2015-05/31/2016	06/01/2016-05/31/2017	06/01/2017-05/31/2018	06/01/2018-05/31/2019	06/01/2019-05/31/2020
1	Program Manager III	\$160.13	\$164.13	\$168.23	\$172.44	\$176.75
2	Program Manager II	\$141.90	\$145.45	\$149.09	\$152.82	\$156.64
3	Program Manager I	\$129.69	\$132.93	\$136.25	\$139.66	\$143.15
4	Project Manager	\$104.07	\$106.67	\$109.34	\$112.07	\$114.87
5	Consultant Expert	\$167.00	\$171.18	\$175.46	\$179.85	\$184.35
6	Technical Expert	\$161.79	\$165.83	\$169.98	\$174.23	\$178.59
7	Functional Expert	\$167.00	\$171.18	\$175.46	\$179.85	\$184.35
8	Subject Matter Expert III	\$167.00	\$171.18	\$175.46	\$179.85	\$184.35
9	Subject Matter Expert II	\$140.94	\$144.46	\$148.07	\$151.77	\$155.56
10	Subject Matter Expert I	\$122.46	\$125.52	\$128.66	\$131.88	\$135.18
11	Chief Scientist	\$146.16	\$149.81	\$153.56	\$157.40	\$161.34
12	Senior Scientist	\$115.37	\$118.25	\$121.21	\$124.24	\$127.35
13	Scientist III	\$90.42	\$92.68	\$95.00	\$97.38	\$99.81
14	Scientist II	\$70.25	\$72.01	\$73.81	\$75.66	\$77.55
15	Scientist I	\$59.33	\$60.81	\$62.33	\$63.89	\$65.49
16	Chief Engineer	\$167.00	\$171.18	\$175.46	\$179.85	\$184.35
17	Senior Engineer	\$140.94	\$144.46	\$148.07	\$151.77	\$155.56
18	Engineer III	\$108.27	\$110.98	\$113.75	\$116.59	\$119.50
19	Engineer II	\$100.27	\$102.78	\$105.35	\$107.98	\$110.68
20	Engineer I	\$75.05	\$76.93	\$78.85	\$80.82	\$82.84
21	Associate Engineer	\$55.36	\$56.74	\$58.16	\$59.61	\$61.10
22	Chief Systems Engineer	\$156.57	\$160.48	\$164.49	\$168.60	\$172.82
23	Senior Systems Engineer	\$120.09	\$123.09	\$126.17	\$129.32	\$132.55
24	Systems Engineer III	\$115.37	\$118.25	\$121.21	\$124.24	\$127.35
25	Systems Engineer II	\$87.13	\$89.31	\$91.54	\$93.83	\$96.18
26	Systems Engineer I	\$69.06	\$70.79	\$72.56	\$74.37	\$76.23
27	Associate Systems Engineer	\$51.14	\$52.42	\$53.73	\$55.07	\$56.45
28	Chief Software Engineer	\$167.00	\$171.18	\$175.46	\$179.85	\$184.35
29	Senior Software Engineer	\$140.94	\$144.46	\$148.07	\$151.77	\$155.56
30	Software Engineer III	\$122.46	\$125.52	\$128.66	\$131.88	\$135.18
31	Software Engineer II	\$83.51	\$85.60	\$87.74	\$89.93	\$92.18
32	Software Engineer I	\$51.14	\$52.42	\$53.73	\$55.07	\$56.45



#	Labor Category	Year 1	Year 2	Year 3	Year 4	Year 5
		06/01/2015-05/31/2016	06/01/2016-05/31/2017	06/01/2017-05/31/2018	06/01/2018-05/31/2019	06/01/2019-05/31/2020
33	Associate Software Engineer	\$43.33	\$44.41	\$45.52	\$46.66	\$47.83
34	Design Engineer	\$108.27	\$110.98	\$113.75	\$116.59	\$119.50
35	Senior Practicing Engineer	\$79.89	\$81.89	\$83.94	\$86.04	\$88.19
36	Practicing Engineer	\$65.46	\$67.10	\$68.78	\$70.50	\$72.26
37	Associate Practicing Engineer	\$53.52	\$54.86	\$56.23	\$57.64	\$59.08
38	Chief Programmer	\$122.46	\$125.52	\$128.66	\$131.88	\$135.18
39	Senior Programmer	\$88.79	\$91.01	\$93.29	\$95.62	\$98.01
40	Programmer	\$72.64	\$74.46	\$76.32	\$78.23	\$80.19
41	Junior Programmer	\$51.14	\$52.42	\$53.73	\$55.07	\$56.45
42	Computer Operator	\$32.67	\$33.49	\$34.33	\$35.19	\$36.07
43	Computer Technician	\$55.61	\$57.00	\$58.43	\$59.89	\$61.39
44	Chief Analyst	\$153.97	\$157.82	\$161.77	\$165.81	\$169.96
45	Senior Analyst	\$122.46	\$125.52	\$128.66	\$131.88	\$135.18
46	Analyst III	\$101.91	\$104.46	\$107.07	\$109.75	\$112.49
47	Analyst II	\$75.05	\$76.93	\$78.85	\$80.82	\$82.84
48	Analyst I	\$57.84	\$59.29	\$60.77	\$62.29	\$63.85
49	Chief Operations Systems Specialist	\$121.28	\$124.31	\$127.42	\$130.61	\$133.88
50	Senior Operations Systems Specialist	\$107.09	\$109.77	\$112.51	\$115.32	\$118.20
51	Operations Systems Specialist III	\$93.70	\$96.04	\$98.44	\$100.90	\$103.42
52	Operations Systems Specialist II	\$60.06	\$61.56	\$63.10	\$64.68	\$66.30
53	Operations Systems Specialist I	\$55.08	\$56.46	\$57.87	\$59.32	\$60.80
54	Associate Operations Systems Specialist	\$41.04	\$42.07	\$43.12	\$44.20	\$45.31
55	Senior Logistics Specialist	\$95.34	\$97.72	\$100.16	\$102.66	\$105.23
56	Logistics Specialist	\$72.05	\$73.85	\$75.70	\$77.59	\$79.53
57	Associate Logistics Specialist	\$53.52	\$54.86	\$56.23	\$57.64	\$59.08
58	Senior Graphics Illustrator/Artist	\$69.06	\$70.79	\$72.56	\$74.37	\$76.23
59	Graphic Illustrator/Artist	\$45.62	\$46.76	\$47.93	\$49.13	\$50.36
60	Senior CAD Operator	\$96.98	\$99.40	\$101.89	\$104.44	\$107.05
61	CAD Operator	\$72.64	\$74.46	\$76.32	\$78.23	\$80.19
62	Associate CAD Operator	\$54.30	\$55.66	\$57.05	\$58.48	\$59.94
63	Computer Based Training Specialist	\$83.51	\$85.60	\$87.74	\$89.93	\$92.18
64	Assembler	\$45.62	\$46.76	\$47.93	\$49.13	\$50.36
65	Technical Support IV	\$65.46	\$67.10	\$68.78	\$70.50	\$72.26
66	Technical Support III	\$51.14	\$52.42	\$53.73	\$55.07	\$56.45
67	Technical Support II	\$44.10	\$45.20	\$46.33	\$47.49	\$48.68
68	Technical Support I	\$39.51	\$40.50	\$41.51	\$42.55	\$43.61
69	Senior Electronics Technician	\$60.06	\$61.56	\$63.10	\$64.68	\$66.30



#	Labor Category	Year 1	Year 2	Year 3	Year 4	Year 5
		06/01/2015-05/31/2016	06/01/2016-05/31/2017	06/01/2017-05/31/2018	06/01/2018-05/31/2019	06/01/2019-05/31/2020
70	Electronics Technician III	\$48.75	\$49.97	\$51.22	\$52.50	\$53.81
71	Electronics Technician II	\$41.42	\$42.46	\$43.52	\$44.61	\$45.73
72	Electronics Technician I	\$33.43	\$34.27	\$35.13	\$36.01	\$36.91
73	Associate Electronics Technician	\$31.92	\$32.72	\$33.54	\$34.38	\$35.24
74	Senior Technical Writer	\$77.46	\$79.40	\$81.39	\$83.42	\$85.51
75	Technical Writer	\$61.57	\$63.11	\$64.69	\$66.31	\$67.97
76	Technical Typist/Word Processor	\$45.62	\$46.76	\$47.93	\$49.13	\$50.36
77	Administrative Assistant IV	\$69.06	\$70.79	\$72.56	\$74.37	\$76.23
78	Administrative Assistant III	\$55.08	\$56.46	\$57.87	\$59.32	\$60.80
79	Administrative Assistant II	\$41.80	\$42.85	\$43.92	\$45.02	\$46.15
80	Administrative Assistant I	\$37.62	\$38.56	\$39.52	\$40.51	\$41.52



### Contractor Site

#	Labor Category	Year 1	Year 2	Year 3	Year 4	Year 5
		06/01/2015-05/31/2016	06/01/2016-05/31/2017	06/01/2017-05/31/2018	06/01/2018-05/31/2019	06/01/2019-05/31/2020
1	Program Manager III	\$185.01	\$189.64	\$194.38	\$199.24	\$204.22
2	Program Manager II	\$163.95	\$168.05	\$172.25	\$176.56	\$180.97
3	Program Manager I	\$149.84	\$153.59	\$157.43	\$161.37	\$165.40
4	Project Manager	\$120.24	\$123.25	\$126.33	\$129.49	\$132.73
5	Consultant Expert	\$280.97	\$287.99	\$295.19	\$302.57	\$310.13
6	Technical Expert	\$186.93	\$191.60	\$196.39	\$201.30	\$206.33
7	Functional Expert	\$280.97	\$287.99	\$295.19	\$302.57	\$310.13
8	Subject Matter Expert III	\$280.97	\$287.99	\$295.19	\$302.57	\$310.13
9	Subject Matter Expert II	\$162.84	\$166.91	\$171.08	\$175.36	\$179.74
10	Subject Matter Expert I	\$141.49	\$145.03	\$148.66	\$152.38	\$156.19
11	Chief Scientist	\$168.87	\$173.09	\$177.42	\$181.86	\$186.41
12	Senior Scientist	\$133.29	\$136.62	\$140.04	\$143.54	\$147.13
13	Scientist III	\$104.46	\$107.07	\$109.75	\$112.49	\$115.30
14	Scientist II	\$81.17	\$83.20	\$85.28	\$87.41	\$89.60
15	Scientist I	\$68.55	\$70.26	\$72.02	\$73.82	\$75.67
16	Chief Engineer	\$192.94	\$197.76	\$202.70	\$207.77	\$212.96
17	Senior Engineer	\$162.84	\$166.91	\$171.08	\$175.36	\$179.74
18	Engineer III	\$125.10	\$128.23	\$131.44	\$134.73	\$138.10
19	Engineer II	\$115.84	\$118.74	\$121.71	\$124.75	\$127.87
20	Engineer I	\$86.71	\$88.88	\$91.10	\$93.38	\$95.71
21	Associate Engineer	\$63.95	\$65.55	\$67.19	\$68.87	\$70.59
22	Chief Systems Engineer	\$180.91	\$185.43	\$190.07	\$194.82	\$199.69
23	Senior Systems Engineer	\$138.75	\$142.22	\$145.78	\$149.42	\$153.16
24	Systems Engineer III	\$133.29	\$136.62	\$140.04	\$143.54	\$147.13
25	Systems Engineer II	\$100.67	\$103.19	\$105.77	\$108.41	\$111.12
26	Systems Engineer I	\$79.78	\$81.77	\$83.81	\$85.91	\$88.06
27	Associate Systems Engineer	\$59.08	\$60.56	\$62.07	\$63.62	\$65.21
28	Chief Software Engineer	\$192.94	\$197.76	\$202.70	\$207.77	\$212.96
29	Senior Software Engineer	\$162.84	\$166.91	\$171.08	\$175.36	\$179.74
30	Software Engineer III	\$141.49	\$145.03	\$148.66	\$152.38	\$156.19
31	Software Engineer II	\$96.49	\$98.90	\$101.37	\$103.90	\$106.50
32	Software Engineer I	\$59.08	\$60.56	\$62.07	\$63.62	\$65.21
33	Associate Software Engineer	\$50.06	\$51.31	\$52.59	\$53.90	\$55.25
34	Design Engineer	\$125.10	\$128.23	\$131.44	\$134.73	\$138.10
35	Senior Practicing Engineer	\$92.30	\$94.61	\$96.98	\$99.40	\$101.89



#	Labor Category	Year 1	Year 2	Year 3	Year 4	Year 5
		06/01/2015-05/31/2016	06/01/2016-05/31/2017	06/01/2017-05/31/2018	06/01/2018-05/31/2019	06/01/2019-05/31/2020
36	Practicing Engineer	\$75.63	\$77.52	\$79.46	\$81.45	\$83.49
37	Associate Practicing Engineer	\$61.83	\$63.38	\$64.96	\$66.58	\$68.24
38	Chief Programmer	\$141.49	\$145.03	\$148.66	\$152.38	\$156.19
39	Senior Programmer	\$102.58	\$105.14	\$107.77	\$110.46	\$113.22
40	Programmer	\$83.94	\$86.04	\$88.19	\$90.39	\$92.65
41	Junior Programmer	\$59.08	\$60.56	\$62.07	\$63.62	\$65.21
42	Computer Operator **	\$37.76	\$38.70	\$39.67	\$40.66	\$41.68
43	Computer Technician	\$64.25	\$65.86	\$67.51	\$69.20	\$70.93
44	Chief Analyst	\$177.90	\$182.35	\$186.91	\$191.58	\$196.37
45	Senior Analyst	\$141.49	\$145.03	\$148.66	\$152.38	\$156.19
46	Analyst III	\$117.74	\$120.68	\$123.70	\$126.79	\$129.96
47	Analyst II	\$86.71	\$88.88	\$91.10	\$93.38	\$95.71
48	Analyst I	\$66.83	\$68.50	\$70.21	\$71.97	\$73.77
49	Chief Operations Systems Specialist	\$140.12	\$143.62	\$147.21	\$150.89	\$154.66
50	Senior Operations Systems Specialist	\$123.73	\$126.82	\$129.99	\$133.24	\$136.57
51	Operations Systems Specialist III	\$108.26	\$110.97	\$113.74	\$116.58	\$119.49
52	Operations Systems Specialist II	\$69.40	\$71.14	\$72.92	\$74.74	\$76.61
53	Operations Systems Specialist I	\$63.64	\$65.23	\$66.86	\$68.53	\$70.24
54	Associate Operations Systems Specialist	\$47.41	\$48.60	\$49.82	\$51.07	\$52.35
55	Senior Logistics Specialist	\$110.15	\$112.90	\$115.72	\$118.61	\$121.58
56	Logistics Specialist	\$83.24	\$85.32	\$87.45	\$89.64	\$91.88
57	Associate Logistics Specialist	\$61.83	\$63.38	\$64.96	\$66.58	\$68.24
58	Senior Graphics Illustrator/Artist	\$79.78	\$81.77	\$83.81	\$85.91	\$88.06
59	Graphic Illustrator/Artist **	\$52.70	\$54.02	\$55.37	\$56.75	\$58.17
60	Senior CAD Operator	\$112.05	\$114.85	\$117.72	\$120.66	\$123.68
61	CAD Operator **	\$83.94	\$86.04	\$88.19	\$90.39	\$92.65
62	Associate CAD Operator **	\$62.74	\$64.31	\$65.92	\$67.57	\$69.26
63	Computer Based Training Specialist	\$96.49	\$98.90	\$101.37	\$103.90	\$106.50
64	Assembler **	\$52.70	\$54.02	\$55.37	\$56.75	\$58.17
65	Technical Support IV	\$75.63	\$77.52	\$79.46	\$81.45	\$83.49
66	Technical Support III	\$59.08	\$60.56	\$62.07	\$63.62	\$65.21
67	Technical Support II	\$50.95	\$52.22	\$53.53	\$54.87	\$56.24
68	Technical Support I	\$45.66	\$46.80	\$47.97	\$49.17	\$50.40
69	Senior Electronics Technician	\$69.40	\$71.14	\$72.92	\$74.74	\$76.61
70	Electronics Technician III	\$56.33	\$57.74	\$59.18	\$60.66	\$62.18
71	Electronics Technician II	\$47.86	\$49.06	\$50.29	\$51.55	\$52.84
72	Electronics Technician I **	\$38.62	\$39.59	\$40.58	\$41.59	\$42.63



#	Labor Category	Year 1	Year 2	Year 3	Year 4	Year 5
		06/01/2015-05/31/2016	06/01/2016-05/31/2017	06/01/2017-05/31/2018	06/01/2018-05/31/2019	06/01/2019-05/31/2020
73	Associate Electronics Technician **	\$36.89	\$37.81	\$38.76	\$39.73	\$40.72
74	Senior Technical Writer	\$89.50	\$91.74	\$94.03	\$96.38	\$98.79
75	Technical Writer **	\$71.13	\$72.91	\$74.73	\$76.60	\$78.52
76	Technical Typist/Word Processor **	\$52.70	\$54.02	\$55.37	\$56.75	\$58.17
77	Administrative Assistant IV	\$79.78	\$81.77	\$83.81	\$85.91	\$88.06
78	Administrative Assistant III	\$63.64	\$65.23	\$66.86	\$68.53	\$70.24
79	Administrative Assistant II **	\$48.30	\$49.51	\$50.75	\$52.02	\$53.32
80	Administrative Assistant I **	\$43.46	\$44.55	\$45.66	\$46.80	\$47.97

**SIN 132-56 Health IT Services  
Government Site**

#	Labor Category	Year 2	Year 3	Year 4	Year 5
		06/01/2016-05/31/2017	06/01/2017-05/31/2018	06/01/2018-05/31/2019	06/01/2019-05/31/2020
H2	Health IT Program Manager II	\$ 131.95	\$135.25	\$138.63	\$142.10
H4	Health IT Project Manager	\$ 121.86	\$124.90	\$128.02	\$131.22
H9	Health IT Subject Matter Expert II	\$ 166.61	\$170.78	\$175.04	\$179.42
H10	Health IT Subject Matter Expert I	\$ 148.65	\$152.36	\$156.17	\$160.08
H11	Health IT Chief Scientist	\$ 166.61	\$170.78	\$175.04	\$179.42
H12	Health IT Senior Scientist	\$ 122.68	\$125.75	\$128.89	\$132.12
H16	Health IT Chief Engineer	\$ 144.81	\$148.43	\$152.14	\$155.94
H24	Health IT Systems Engineer III	\$ 98.31	\$100.76	\$103.28	\$105.87
H25	Health IT Systems Engineer II	\$ 75.71	\$77.61	\$79.55	\$81.54
H26	Health IT Systems Engineer I	\$ 72.36	\$74.17	\$76.03	\$77.93
H29	Health IT Senior Software Engineer	\$ 160.75	\$164.77	\$168.89	\$173.12
H31	Health IT Software Engineer II	\$ 81.94	\$83.99	\$86.09	\$88.24
H38	Health IT Chief Programmer	\$ 153.04	\$156.87	\$160.79	\$164.81
H39	Health IT Senior Programmer	\$ 92.57	\$94.89	\$97.26	\$99.69
H40	Health IT Programmer	\$ 76.89	\$78.81	\$80.78	\$82.80
H41	Health IT Junior Programmer	\$ 59.85	\$61.34	\$62.88	\$64.45
H42	Health IT Computer Operator	\$ 44.38	\$45.48	\$46.62	\$47.79
H43	Health IT Computer Technician	\$ 47.07	\$48.25	\$49.45	\$50.69
H45	Health IT Senior Analyst	\$ 110.30	\$113.05	\$115.88	\$118.78
H46	Health IT Analyst III	\$ 117.58	\$120.52	\$123.53	\$126.62
H47	Health IT Analyst II	\$ 94.76	\$97.12	\$99.55	\$102.04



H48	Health IT Analyst I	\$ 75.36	\$77.24	\$79.17	\$81.15
H51	Health IT Operations Systems Specialist III	\$ 112.46	\$115.27	\$118.15	\$121.11
H52	Health IT Operations Systems Specialist II	\$ 78.23	\$80.18	\$82.19	\$84.24
H53	Health IT Operations Systems Specialist I	\$ 55.67	\$57.06	\$58.48	\$59.95
H54	Health IT Associate Operations Systems Specialist	\$ 46.26	\$47.42	\$48.60	\$49.82
HA	Health IT System Administrator	\$ 74.35	\$76.21	\$78.11	\$80.06
HB	Health IT Trainer	\$ 46.78	\$47.95	\$49.15	\$50.38
HC	Health IT Web Developer	\$ 69.62	\$71.36	\$73.14	\$74.97
HF	Computer/Statistical Assistant	\$ 34.75	\$35.62	\$36.51	\$37.42
HH	Public Health Analyst II	\$ 78.12	\$80.07	\$82.07	\$84.12
HI	Public Health Analyst I	\$ 48.92	\$50.15	\$51.40	\$52.69
HJ	Scientific Data Analyst	\$ 79.90	\$81.90	\$83.95	\$86.05
HK	Technical Information Specialist	\$ 46.33	\$47.49	\$48.68	\$49.89
HL	Data Analyst III	\$ 87.27	\$89.46	\$91.69	\$93.99
HM	Data Analyst II	\$ 79.30	\$81.28	\$83.31	\$85.39
HN	Data Analyst I	\$ 65.56	\$67.20	\$68.88	\$70.60

### Contractor Site

#	Labor Category	Year 2	Year 3	Year 4	Year 5
		06/01/2016-05/31/2017	06/01/2017-05/31/2018	06/01/2018-05/31/2019	06/01/2019-05/31/2020
H2	Health IT Program Manager II	\$169.71	\$173.95	\$178.30	\$182.76
H4	Health IT Project Manager	\$156.73	\$160.65	\$164.66	\$168.78
H9	Health IT Subject Matter Expert II	\$214.29	\$219.65	\$225.14	\$230.77
H10	Health IT Subject Matter Expert I	\$191.19	\$195.97	\$200.87	\$205.89
H11	Health IT Chief Scientist	\$214.29	\$219.65	\$225.14	\$230.77
H12	Health IT Senior Scientist	\$157.79	\$161.74	\$165.78	\$169.93
H16	Health IT Chief Engineer	\$186.25	\$190.90	\$195.68	\$200.57
H24	Health IT Systems Engineer III	\$126.44	\$129.60	\$132.84	\$136.16
H25	Health IT Systems Engineer II	\$97.38	\$99.82	\$102.31	\$104.87
H26	Health IT Systems Engineer I	\$93.07	\$95.40	\$97.78	\$100.23
H29	Health IT Senior Software Engineer	\$206.76	\$211.93	\$217.23	\$222.66
H31	Health IT Software Engineer II	\$105.39	\$108.02	\$110.72	\$113.49
H38	Health IT Chief Programmer	\$196.85	\$201.77	\$206.81	\$211.98
H39	Health IT Senior Programmer	\$119.06	\$122.04	\$125.09	\$128.22
H40	Health IT Programmer	\$98.90	\$101.37	\$103.90	\$106.50
H41	Health IT Junior Programmer	\$76.97	\$78.90	\$80.87	\$82.89



H42	Health IT Computer Operator	\$57.08	\$58.50	\$59.96	\$61.46
H43	Health IT Computer Technician	\$60.54	\$62.05	\$63.60	\$65.19
H45	Health IT Senior Analyst	\$141.86	\$145.41	\$149.04	\$152.77
H46	Health IT Analyst III	\$151.23	\$155.01	\$158.88	\$162.85
H47	Health IT Analyst II	\$121.87	\$124.92	\$128.04	\$131.24
H48	Health IT Analyst I	\$96.92	\$99.34	\$101.83	\$104.37
H51	Health IT Operations Systems Specialist III	\$144.64	\$148.26	\$151.97	\$155.77
H52	Health IT Operations Systems Specialist II	\$100.62	\$103.13	\$105.71	\$108.35
H53	Health IT Operations Systems Specialist I	\$71.60	\$73.39	\$75.22	\$77.10
H54	Health IT Associate Operations Systems Specialist	\$59.50	\$60.99	\$62.51	\$64.07
HA	Health IT System Administrator	\$95.63	\$98.02	\$100.47	\$102.98
HB	Health IT Trainer	\$60.17	\$61.67	\$63.21	\$64.79
HC	Health IT Web Developer	\$89.55	\$91.78	\$94.08	\$96.43
HF	Computer/Statistical Assistant	\$44.70	\$45.81	\$46.96	\$48.13
HH	Public Health Analyst II	\$100.48	\$102.99	\$105.56	\$108.20
HI	Public Health Analyst I	\$62.93	\$64.50	\$66.11	\$67.76
HJ	Scientific Data Analyst	\$102.77	\$105.34	\$107.97	\$110.67
HK	Technical Information Specialist	\$59.59	\$61.08	\$62.61	\$64.17
HL	Data Analyst III	\$112.25	\$115.06	\$117.93	\$120.88
HM	Data Analyst II	\$101.99	\$104.54	\$107.15	\$109.83
HN	Data Analyst I	\$84.32	\$86.43	\$88.59	\$90.81

### Service Contract Act (SCA)

Service Contract Act (SCA) Matrix			
#	SCA Eligible Contract Labor Category	SCA Equivalent Code – Title	Wage Determination Number
42	Computer Operator	14042 – Computer Operator II	2005-2013, Rev 15
59	Graphic Illustrator/Artist	15080 – Graphic Artist	2005-2013, Rev 15
61	CAD Operator	30063 – Drafter/CAD Operator III	2005-2013, Rev 15
62	Associate CAD Operator	30062 – Drafter/CAD Operator II	2005-2013, Rev 15
64	Assembler	23181 – Electronics Technician Maintenance I	2005-2013, Rev 15
72	Electronics Technician I	23181 - Electronics Technician Maintenance I	2005-2013, Rev 15
73	Associate Electronics Technician	23181 - Electronics Technician Maintenance I	2005-2013, Rev 15
75	Technical Writer	30462 – Technical Writer II	2005-2013, Rev 15
76	Technical Typist/Word Processor	01613 – Word Processor III	2005-2013, Rev 15
79	Administrative Assistant II	01020 - Administrative Assistant	2005-2013, Rev 15
80	Administrative Assistant	01112 - General Clerk II	2005-2013, Rev 15
H42	Computer Operator	14042 – Computer Operator II	2005-3042, Rev 3





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HF	Computer/Statistical Assistant	01051 - Data Entry Operator II	2005-3042, Rev 3
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The Service Contract Act (SCA) is applicable to this contract and it includes SCA applicable labor categories. The prices for the indicated (\*\*) SCA labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).

The mapping to SCA labor categories in the matrix is representative only and does not limit the use of the CACI labor category to those SCA titles identified in the matrix nor does it limit the use of the CACI labor category only to services covered by the SCA. The services provided under each labor category will be determined at the task order level.

### Equivalency Table

Educational Requirement	Equivalent Related Work Experience
H.S./GED	None
Associate Degree	4 Years
Bachelor's Degree	6 Years
Master's Degree	9 Year



## 4 Labor Category Descriptions

**SIN 132-51 IT professional services:** Encompasses IT Services in multiple functional areas including logistics, human resources, financial, supply chain, health and other business/management.

#	Title	Education/Experience	Functional Responsibility
1	Program Manager III	BA/BS or equivalent and 20 years in a related field with supervisory or management experience	Plans, organizes, and directs all project activities. Ensures that project goals and objectives are met within contract terms and conditions. Interacts with client management and is adept in oral and written communication.
2	Program Manager II	BA/BS or equivalent and 15 years in a related field with supervisory or management experience	Plans, organizes, and directs all project activities. Ensures that project goals and objectives are met within contract terms and conditions. Interacts with client management and is adept in oral and written communication.
3	Program Manager I	BA/BS or equivalent and 10 years in a related field with supervisory or managerial experience	Plans, organizes, and directs all project activities. Ensures that project goals and objectives are met within contract terms and conditions. Interacts with client management and is adept in oral and written communication.
4	Project Manager	BA/BS or equivalent and eight years in a related field with supervisory or managerial experience	Accountable for all aspects of project performance. Provides overall direction to all project activities and interactions with clients. Demonstrates oral and written communication skills.
5	Consultant Expert	BA/BS or equivalent; recognized for industry or subject achievements and technical expertise	Develops and applies advanced methods, theories, and research techniques in investigating and solving complex concept, planning, design, or implementation problems. Recognized for achievements and technical subject expertise.
6	Technical Expert	MA/MS or equivalent and 15 years in the industry as a recognized technical expert on the subject	Serves as senior technical architect or advisor for strategies for designing and implementing complex systems involving information processing, communications, and networking. Knowledgeable in state-of-the-art or emerging technologies and methodologies.
7	Functional Expert	BA/BS or equivalent and 15 years experience and recognized as a functional expert on the subject	Serves as the subject-matter expert (SME) who analyzes user needs to determine functional requirements that apply to automatic data processing (ADP) equipment or solutions. Works with engineers and technical analysts to incorporate functional requirements into new or existing systems. May remain involved through system design and implementation.
8	Subject Matter Expert III	BA/BS or equivalent and 15 years in the industry, 10 of which directly relate to the required area of expertise	Provides technical management and direction for problem definition, analysis, and requirements development and implementation for complex systems in the subject area. Recommends and advises on system improvements, optimization, and maintenance in Information Systems (IS) architecture, automation, telecommunications, networking, communication protocols, software, electronic mail (email), modeling and simulation (M&S), or data storage and retrieval, etc.
9	Subject Matter Expert II	BA/BS or equivalent and 12 years in the industry, eight of which directly relate to the required area of expertise	Defines problems and analyzes and develops plans and requirements in a subject area for complex systems. Coordinates and manages preparation of analyses, evaluations, and recommendations for proper implementation of programs and system specifications in IS architecture, automation, telecommunications, networking, communication protocols, software, email, M&S, or data storage and retrieval, etc.



#	Title	Education/Experience	Functional Responsibility
10	Subject Matter Expert I	BA/BS or equivalent and eight years in the industry, of which four directly relate to the required area of expertise	Defines problems and analyzes and develops plans and requirements in a subject area for complex systems. Coordinates and manages preparation of analyses, evaluations, and recommendations for proper implementation of programs and system specifications in IS architecture, automation, telecommunications, networking, communication protocols, software, email, M&S, and data storage and retrieval, etc.
11	Chief Scientist	MA/MS or equivalent and 12 years experience	Develops simulation models, ISs, or satellite, sonar, or electronic warfare systems; computer-based performance analysis techniques; or provides top-level assessment reviews involving resolution of complex engineering problems
12	Senior Scientist	MA/MS or equivalent and 10 years in the industry	Leads a medium-to-large team performing tasking in a discipline and related areas, or independently performs highly complex tasks in the discipline or related areas
13	Scientist III	BA/BS or equivalent and six years applicable experience	Leads a several-member team performing tasking in a discipline or independently performs complex tasks in the discipline
14	Scientist II	BA/BS or equivalent and three years applicable experience	Leads tasking in a discipline within an overall effort; independently performs tasks in a discipline
15	Scientist I	BA/BS or equivalent and one year of applicable experience	Performs tasking in a discipline within an overall effort
16	Chief Engineer	MA/MS or equivalent and 12 years of applicable experience	Leads and manages multiple technical tasks in a discipline and related areas. Independently performs exceptionally complex tasks in a discipline or related areas
17	Senior Engineer	MA/MS or equivalent and 10 years applicable experience	Leads a medium-to-large team performing tasking in a discipline and related areas, or independently performs highly complex tasks in a discipline or related areas
18	Engineer III	BA/BS or equivalent and six years applicable experience	Leads a several-member team designing, implementing, and integrating in a discipline or independently performs complex engineering analysis tasks in a discipline
19	Engineer II	BA/BS or equivalent and three years applicable experience	Leads design, implementation, and integration tasks in a discipline within an overall effort. Independently performs tasks in a discipline.
20	Engineer I	BA/BS or equivalent and one year of applicable experience	Performs tasking in a discipline within an overall effort
21	Associate Engineer	BA/BS or equivalent; no experience required	Performs tasking in a discipline as directed.
22	Chief Systems Engineer	MA/MS or equivalent and 12 years applicable experience	Plans, coordinates, and manages engineering projects. Leads definition and execution of project systems engineering activities. Provides comprehensive definition of all system development aspects from mission needs analysis to verification of system performance
23	Senior Systems Engineer	MA/MS or equivalent and 10 years applicable experience	Plans, coordinates, and manages engineering projects. Provides comprehensive definition of all system development aspects from mission needs analysis to system performance verification.
24	Systems Engineer III	BA/BS or equivalent and six years applicable experience	Defines and executes project systems engineering activities that may consist of systems planning, performance management, capacity planning, testing and validation, benchmarking, information engineering, and systems engineering plan development and staffing.

#	Title	Education/Experience	Functional Responsibility
25	Systems Engineer II	BA/BS or equivalent and three years applicable experience	Define and execute project systems engineering activities that may consist of systems planning, performance management, capacity planning, testing and validation, benchmarking, information engineering, and systems engineering plan development and staffing.
26	Systems Engineer I	BA/BS or equivalent and one year of experience	Performs systems engineering activities as directed
27	Associate Systems Engineer	BA/BS or equivalent; no experience required	Performs systems engineering activities as directed
28	Chief Software (SW) Engineer	MA/MS or equivalent and 12 years applicable experience	Leads and manages multiple technical tasks designing, implementing, and integrating software or independently performs exceptionally complex software development tasks
29	Senior SW Engineer	MA/MS or equivalent and 10 years applicable experience	Leads a medium-to-large team designing, implementing, and integrating software or independently performs highly complex software development tasks
30	SW Engineer III	BA/BS or equivalent and six years applicable experience	Leads team designing, implementing, and integrating software or independently performs complex software development tasks
31	SW Engineer II	BA/BS or equivalent and three years applicable experience	Leads software design, implementation, and integration tasks in a software development effort.
32	SW Engineer I	BA/BS or equivalent and one year of applicable experience	Performs software design, implementation, and integration tasks in a software development effort.
33	Associate SW Engineer	BA/BS or equivalent; no experience required	Performs software design, implementation, and integration tasks as directed
34	Design Engineer	BA/BS or equivalent and six years in the industry.	<p><b>Communications Design Engineer:</b> Performs communication systems design and analyses, EMC analyses using scale models, and on-site systems test and evaluation (T&amp;E). Capable of analyzing equipment operations performance specifications, schematic diagrams, drawings and manuals; developing and executing test plans and procedures; and analyzing test results and recommending corrective actions.</p> <p><b>EMC Design Engineer:</b> Lead design and implementation of shipboard EMI reduction techniques. Requires experience in state-of-the-art measurement techniques, analysis of radiation hazards to personnel, fuel, and ordnance; and on-site investigations, evaluations, and analyses.</p> <p><b>Electronic Design Warfare Engineer:</b> Leads design, testing, integration, and EMC/EMI evaluation of electronic warfare (EW) systems and associated antennas.</p> <p><b>Mechanical Design Engineer:</b> Leads design, structural analysis, and testing of hardware platforms and their electrical, electronic, hydraulic, and mechanical systems.</p> <p><b>Logistics Design Engineer:</b> Leads logistics management, logistics support, and logistics document preparation. Requires experience developing Integrated Logistic Support Plans (ILSPs), Operational Logistics Support Summaries (OLSSs), and a working knowledge of Military Standard (MIL-STD) 1369 and MIL-STD-1388/1A.</p>
35	Senior Practicing Engineer	BA/BS or equivalent and four years relevant experience	<p><b>Senior Practicing Communications Engineer:</b> Installs, documents, repairs, troubleshoots, and designs corrective actions for and tests electronic systems. Requires communications system analysis and testing experience.</p> <p><b>Senior Practicing EMC Engineer:</b> Performs surveys, tests, analyses, and designs corrective actions. Familiarity with EMI control</p>

#	Title	Education/Experience	Functional Responsibility
			<p>specifications and standards is mandatory. Requires experience in preparation, review, and modification of EMC/EMI reduction documentation and technical data; and EMC/EMI test plan and report preparation and review.</p> <p><b>Senior Practicing Mechanical Engineer:</b> Creates mechanical designs, tests, designs corrective actions, and develops hardware manufacturing and assembly instructions</p> <p><b>Senior Practicing EW Engineer:</b> Performs EW operation, maintenance, and testing; designs corrective actions; and analyzes data. Requires experience in analysis and problem elimination in EW systems.</p> <p><b>Senior Practicing Quality Assurance (QA) Engineer:</b> Performs QA review and general engineering on electrical, electronic, and mechanical equipment, and designs corrective actions. Requires experience developing QA/Quality Control manuals, QA management at various levels, and documenting and updating QA equipment.</p>
36	Practicing Engineer	AA/AS or equivalent and four years relevant experience	<p><b>Practicing Communications Engineer:</b> Tests, repairs, installs, and prepares engineering documentation for communications hardware. Requires experience testing communications systems and installing corrective action fixes. Analyzes communications systems and tests for proper systems operations.</p> <p><b>Practicing EMC Engineer:</b> Performs EMC surveys, tests, analyses, and corrective actions. Requires experience with EMI control specifications and standards; preparation, review, and modification of ECM/EMI reduction documentation and technical data.</p> <p><b>Practicing EW Engineer:</b> Performs EW operation, maintenance, testing, and data analysis</p>
37	Associate Practicing Engineer	AA/AS or equivalent and two years relevant experience	Performs practicing engineering tasking as directed.
38	Chief Programmer	BA/BS or equivalent and 10 years relevant experience	Leads large or complex programming efforts. Requires the ability to write specifications, work statements and proposals; design and develop data requirements documentation; and provide methodologies for evaluating moderately complex tasks.
39	Senior Programmer	BA/BS or equivalent and seven years relevant experience	Performs general programming support to implement corrections or enhancements to application software. Requires the ability to write specifications, work statements, and proposals; design and develop data requirements documentation; and provide methodologies for evaluating moderately complex tasks.
40	Programmer	BA/BS or equivalent and four years relevant experience	Performs general programming to implement corrections or enhancements to application software. Requires the ability to write specifications, work statements, and proposals; design and develop data requirements documentation; and provide methodologies for evaluating moderately complex tasks.
41	Junior Programmer	BA/BS or equivalent; no experience required	Performs basic programming as directed
42	Computer Operator	High School diploma or equivalent and two years experience in operation of mainframe or mini-computers	Runs diagnostics on computer hardware, assigns and manages passwords, performs computer network administration, and loads application programs on desktop computers



#	Title	Education/Experience	Functional Responsibility
43	Computer Technician	BS/BS or equivalent and four years experience performing programming, logistics support, and industrial support for shipboard systems	Creates and modifies new and existing systems and software for shipboard electronics system installation logistical support or shipboard system industrial support.
44	Chief Analyst	MA/MS or equivalent and 10 years applicable experience	Technical leader and manager for multiple tasks in a discipline and related areas (operations analysis, T&E/independent verification and validation (IV&V). CM, data management (DM), QA, technical documentation, program support, etc.) or independently performs exceptionally complex tasks in a discipline or related areas.
45	Senior Analyst	MA/MS or equivalent and seven years applicable experience	Leads a medium-to-large team performing tasking in a discipline and related areas (operations analysis, T&E/IV&V, CM, DM, QA, technical documentation, program support, etc.) or independently performs highly complex tasks in a discipline or related areas.
46	Analyst III	BA/BS or equivalent and five years applicable experience	Leads a several-member team performing tasking in a discipline (operations analysis, T&E/IV&V. CM, DM, QA, technical documentation, program support, etc.) or independently performs complex tasks in a discipline.
47	Analyst II	BA/BS or equivalent and three years applicable experience	Leads tasking in a discipline (operations analysis, T&E/IV&V. CM, DM, QA, technical documentation, program support, etc.); independently performs tasks in a discipline.
48	Analyst I	BA/BS or equivalent and one year of applicable experience	Performs tasking in a discipline (operations analysis, T&E/IV&V. CM, DM, QA, technical documentation, program support, etc.) in an overall effort.
49	Chief Operations Systems Specialist	MA/MS or equivalent and 10 years applicable experience	Technical leader and manager for multiple tasks in operations systems discipline and related areas (requirements and operations analysis; system vulnerability analysis; development of system plans and procedures; design of back-up systems and command and control (C2) systems to ensure continuity of operations (COOP) and continuity of government; program support; T&E, etc.) Independently performs exceptionally complex tasks in operations systems discipline or related areas.
50	Senior Operations Systems Specialist	MA/MS or equivalent and seven years applicable experience	Leads a medium-to-large team performing tasking in operations systems discipline and related areas (requirements and operations analysis; system vulnerability analysis; system plan and procedure development; design of back-up systems and C2 systems to ensure COOP and continuity of government; program support; system documentation, T&E, etc.) Independently performs exceptionally complex tasks in operations systems discipline or related areas.
51	Operations Systems Specialist III	BA/BS or equivalent and five years applicable experience	Leads a several member team performing tasking in operations systems discipline areas (requirements and operations analysis; system vulnerability analysis; system plan and procedure development; design of back-up systems and C2 systems to ensure COOP and continuity of government; program support, system documentation, T&E, etc.) Independently performs complex tasks in operations systems discipline.
52	Operations Systems Specialist II	BA/BS or equivalent and three years applicable experience	Lead for tasking in operations systems discipline areas (requirements and operations analysis; system vulnerability analysis; system plan and procedure development; design of back-up systems and C2 systems to ensure COOP and continuity of government; program support; system documentation; T&E, etc.) Independently performs tasks in operations systems discipline.



#	Title	Education/Experience	Functional Responsibility
53	Operations Systems Specialist I	BA/BS or equivalent and one year of applicable experience	Performs tasking in operations systems discipline areas (requirements and operations analysis; system vulnerability analysis; system plan and procedure development; design of back-up systems and C2 systems to ensure COOP and continuity of government; program support; system documentation; T&E, etc.) in an overall effort
54	Associate Operations Systems Specialist	BA/BS or equivalent; no experience required	Performs tasking in operations systems discipline areas (requirements and operations analysis; system vulnerability analysis; system plan and procedure development; design of back-up systems and C2 systems to ensure COOP and continuity of government; program support; system documentation; T&E, etc.) as directed
55	Senior Logistics Specialist	BA/BS or equivalent and six years relevant experience and experience with MIL-STD-1369 and MIL-STD-1388/1.	Performs logistics analyses; level of repair analyses, integrated logistic support planning, and other ILS-related documentation.
56	Logistics Specialist	AA/AS or equivalent and four years relevant experience with experience with MIL-STD-1369 and MIL-STD-1388/1	Performs logistics analyses, level of repair analyses, integrated logistic support planning, and other ILS documentation.
57	Associate Logistics Specialist	AA/AS or equivalent and one year of relevant experience	Performs logistics support as directed
58	Senior Graphic Illustrator/Artist	AA/AS or completion of technical school program in related area or five years applicable experience	Creates graphic designs, artwork, and documentation layout, for on-line, interactive, and Internet documents. Demonstrates creativity and resourcefulness and regularly uses independent judgment interacting with customers and staff. Uses available software tools to resolve complex design problems.
59	Graphic Illustrator/Artist	AA/AS or completion of technical school program in related area or two years applicable experience	Creates graphic designs, artwork, and documentation layout, for online, interactive, and Internet documents.
60	Senior CAD Operator	AA/AS or equivalent and six years relevant experience with DoDD 1000 and DoD-STD-100.	Develops design and layout of systems, units, or components to carry out design concepts and requirements
61	CAD Operator	AA/AS or equivalent and three years relevant experience, including DoDD-1000 and DoD-STD-100	Develops design and layout of systems, units, or components to carry out design concepts and requirements.
62	Associate CAD Operator	AA/AS or equivalent; no experience required	Provides CAD Operator tasking as directed
63	Computer Based Training Specialist	BA/BS or equivalent and four years relevant experience developing and providing technical and end-user training on computer hardware and application software	Conducts research to develop and present training courses and appropriate training documentation and handouts
64	Assembler	High School diploma or equivalent and two years relevant experience, including soldering	Assembles electro-mechanical parts per fabrication or assembly drawings



#	Title	Education/Experience	Functional Responsibility
65	Technical Support IV	High School diploma or equivalent and seven years applicable experience	Provides technical support in data management, document control, computer support, project control, and other support areas as required
66	Technical Support III	High School diploma or equivalent and five years applicable experience	Provides technical support as required in data management, document control, computer support, project control, and other related areas
67	Technical Support II	High School diploma or equivalent and three years applicable experience	Provides technical support as required in data management, document control, computer support, project control, and other related areas
68	Technical Support I	High School diploma or equivalent; no experience necessary	Provides technical support as required in data management, document control, computer support, project control, and other related areas
69	Senior Electronics Technician	High School diploma or equivalent and 15 years applicable experience	Leads multiple tasks performing fabrication, integration, T&E of electronic and electro-mechanical systems. Plans and leads installation, troubleshooting, and test efforts at field and shipboard sites. Plans and supervises operator/maintenance training during installations and site visits
70	Electronics Technician III	High School diploma or equivalent and 10 years applicable experience	Leads a several-member team in fabrication, integration, T&E of electronic and electro-mechanical systems. Leads installation, troubleshooting, and test efforts at field and shipboard sites. Plans and supervises operator/maintenance training during installations and site visits
71	Electronics Technician II	High School diploma or equivalent and six years applicable experience	Leads fabrication, integration, T&E tasks for electronic and electro-mechanical systems. Performs installation, troubleshooting, and testing at field and shipboard sites.
72	Electronics Technician I	High School diploma or equivalent and four years applicable experience	Performs fabrication, integration, T&E tasks for electronic and electro-mechanical systems. Installs, troubleshoots, and tests at field and shipboard sites
73	Associate Electronics Technician	High School diploma or equivalent and six months applicable experience or appropriate technical training	Performs fabrication, integration, T&E tasks for electronic and electro-mechanical systems as supervisor directs
74	Senior Technical Writer	AA/AS or equivalent and six years of relevant experience	Writes, edits, and rewrites technical material. Prepares user guides and other technical documentation for presentations.
75	Technical Writer	AA/AS or equivalent and two years of relevant experience	Writes, edits, and rewrites technical material. Prepares user guides and other technical documentation for presentations.
76	Technical Typist/Word Processor	High School diploma or equivalent and two years relevant experience including technical and scientific notation	Prepares various documents including text, tables, and matrices. Helps with other tasking as directed.
77	Administrative Assistant IV	High School diploma or equivalent and nine years relevant experience with word processing, spreadsheet, and presentation software familiarity	Provides administrative project support for program management, project control, report generation, scheduling, financial management, and security. Exercises judgment in completing tasking, and works independently.



#	Title	Education/Experience	Functional Responsibility
78	Administrative Assistant III	High School diploma or equivalent and six years relevant experience with word processing, spreadsheet, and presentation software familiarity	Provides administrative project support for program management, project control, report generation, scheduling, financial management, and security. Exercises judgment in completing tasking, and works independently.
79	Administrative Assistant II	High School diploma or equivalent and three years relevant experience with word processing, spreadsheet, and presentation software familiarity	Provides administrative project support for program management, project control, report generation, scheduling, financial management, and security. Exercises judgment in completing tasking, and works somewhat independently.
80	Administrative Assistant I	High School diploma or equivalent; no experience necessary	Provides administrative and project support as directed.



## SIN 132-56 Health IT Services

#	Title	Education/Experience	Functional Responsibility
H2	Health IT Program Manager II	BA/BS or equivalent and 15 years in a related field with supervisory or management experience	Plans, organizes, and directs all health IT project activities. Ensures that project goals and objectives are met within contract terms and conditions. Interacts with client management and is adept in oral and written communication.
H4	Health IT Project Manager	BA/BS or equivalent and 8 years in a related field with supervisory or managerial experience	Accountable for all aspects of health IT project performance. Provides overall direction to all project activities and interactions with clients. Demonstrates oral and written communication skills.
H9	Health IT Subject Matter Expert II	BA/BS or equivalent and 10 years in the industry, eight of which directly relate to the required area of expertise	Defines problems and analyzes and develops plans and requirements in the health area for complex systems. Coordinates and manages preparation of analyses, evaluations, and recommendations for proper implementation of programs and system specifications in IS architecture, automation, telecommunications, networking, communication protocols, software, email, M&S, or data storage and retrieval, etc.
H10	Health IT Subject Matter Expert I	BA/BS or equivalent and 7 years in the industry, of which four directly relate to the required area of expertise	Defines problems and analyzes and develops plans and requirements in the health area for complex systems. Coordinates and manages preparation of analyses, evaluations, and recommendations for proper implementation of programs and system specifications in IS architecture, automation, telecommunications, networking, communication protocols, software, email, M&S, and data storage and retrieval, etc.
H11	Health IT Chief Scientist	BA/BS or equivalent and 10 years of experience	Develops simulation models, ISs, or satellite, sonar, or electronic warfare systems; computer-based performance analysis techniques; or provides top-level assessment reviews involving resolution of complex engineering problems in the health area
H12	Health IT Senior Scientist	BA/BS or equivalent and 7 years of experience	Leads a medium-to-large team performing tasking in the health discipline and related areas, or independently performs highly complex tasks in the health discipline or related areas
H16	Health IT Chief Engineer	BA/BS or equivalent and 10 years of experience	Leads and manages multiple technical tasks in the health discipline and related areas. Independently performs exceptionally complex tasks in the health discipline or related areas
H24	Health IT Systems Engineer III	BA/BS or equivalent and 6 years of experience	Commensurate with experience and education requirements, defines and executes health IT project systems engineering activities that may consist of systems planning, performance management, capacity planning, testing and validation, benchmarking, information engineering, and systems engineering plan development and staffing.
H25	Health IT Systems Engineer II	BA/BS or equivalent and 3 years applicable	Commensurate with experience and education requirements, define and execute health IT project systems engineering activities that may consist of systems planning, performance management, capacity planning, testing and validation, benchmarking, information engineering, and systems engineering plan development and staffing.



H26	Health IT Systems Engineer I	BA/BS or equivalent and 1 year of experience	Performs health IT systems engineering activities as directed
H29	Health IT Senior Software Engineer	BA/BS or equivalent and 10 years of experience	Leads a medium-to-large team designing, implementing, and integrating software or independently performs highly complex software development tasks in the health area

#	Title	Education/Experience	Functional Responsibility
H31	Health IT Software Engineer II	BA/BS or equivalent and 3 years of experience	Leads software design, implementation, and integration tasks in a health software development effort.
H38	Health IT Chief Programmer	BA/BS or equivalent and 10 years of experience	Leads large or complex programming efforts in the health area. Requires the ability to write specifications, work statements and proposals; design and develop data requirements documentation; and provide methodologies for evaluating moderately complex tasks.
H39	Health IT Senior Programmer	BA/BS or equivalent and 7 years of experience	Commensurate with experience and education requirements, performs general programming support to implement corrections or enhancements to application software in the health area. Requires the ability to write specifications, work statements, and proposals; design and develop data requirements documentation; and provide methodologies for evaluating moderately complex tasks in the health area.
H40	Health IT Programmer	BA/BS or equivalent and 4 years of experience	Commensurate with experience and education requirements, performs general programming to implement corrections or enhancements to application software in the health area. Requires the ability to write specifications, work statements, and proposals; design and develop data requirements documentation; and provide methodologies for evaluating moderately complex tasks in the health area.
H41	Health IT Junior Programmer	No experience required	Performs basic programming as directed in the health area.
H42	Health IT Computer Operator	HS and 2 years of experience in operation of mainframe or mini-computers	Runs diagnostics on computer hardware, assigns and manages passwords, performs computer network administration, and loads application programs on desktop computers in the health area.
H43	Health IT Computer Technician	BA/BS or equivalent and 4 years of experience	Creates and modifies new and existing systems and software for health electronics system installation logistical support or system industrial support.
H45	Health IT Senior Analyst	BA/BS or equivalent and 7 years of experience	Leads a medium-to-large team performing tasking in the health discipline and related areas (operations analysis, T&E/IV&V, CM, DM, QA, technical documentation, program support, etc.) or independently performs highly complex tasks in the health discipline or related areas.

H46		Health IT Analyst III	BA/BS or equivalent and 5 years of experience	Leads a several-member team performing tasking in the health discipline (operations analysis, T&E/IV&V. CM, DM, QA, technical documentation, program support, etc.) or independently performs complex tasks in the health discipline.
H47		Health IT Analyst II	BA/BS or equivalent and 3 years of experience	Leads tasking in the health discipline (operations analysis, T&E/IV&V. CM, DM, QA, technical documentation, program support, etc.); independently performs tasks in the health discipline.
H48		Health IT Analyst I	BA/BS or equivalent and 1 year of experience	Performs tasking in the health discipline (operations analysis, T&E/IV&V. CM, DM, QA, technical documentation, program support, etc.) in an overall effort.

#	Title	Education/Experience	Functional Responsibility
H51	Health IT Operations Systems Specialist III	BA/BS or equivalent and 5 years of experience	Leads a several member team performing tasking in health operations systems discipline areas (requirements and operations analysis; system vulnerability analysis; system plan and procedure development; design of back-up systems and C2 systems to ensure COOP and continuity of government; program support, system documentation, T&E, etc.) Independently performs complex tasks in operations systems discipline.
H52	Health IT Operations Systems Specialist II	BA/BS or equivalent and 3 years of experience	Lead for tasking in health operations systems discipline areas (requirements and operations analysis; system vulnerability analysis; system plan and procedure development; design of back-up systems and C2 systems to ensure COOP and continuity of government; program support; system documentation; T&E, etc.) Independently performs tasks in operations systems discipline.
H53	Health IT Operations Systems Specialist I	BA/BS or equivalent and 1 year of experience	Performs tasking in health operations systems discipline areas (requirements and operations analysis; system vulnerability analysis; system plan and procedure development; design of back-up systems and C2 systems to ensure COOP and continuity of government; program support; system documentation; T&E, etc.) in an overall effort
H54	Health IT Associate Operations Systems Specialist	AA/AS. No experience required	Performs tasking in health operations systems discipline areas (requirements and operations analysis; system vulnerability analysis; system plan and procedure development; design of back-up systems and C2 systems to ensure COOP and continuity of government; program support; system documentation; T&E, etc.) as directed

HA	Health IT System Administrator	BA/BS or equivalent and 1 year of experience	Provides Tier 2 on-site systems administration support to local customers at assigned Medical Training Facilities (MTFs). Support includes, but not limited to, receiving trouble tickets, analyzing issues, developing/implementing solutions, escalating issues and tracking customer service to completion for all service requests. Technical support for communications may include installing, maintaining and troubleshooting desktop hardware, software including web-based applications, and peripherals associated with Medical Information Systems. Ensures HIPAA compliance.
HB	Health IT Trainer	BA/BS or equivalent and 3 years of experience	Prepares for and conducts training on Clinical Information Systems or IT certifications needed for Health IT specialists to obtain necessary certification to perform duties on DoD Networks. Training may be classroom, virtual, both on-site or on-line.
HC	Health IT Web Developer	BA/BS or equivalent and 1 year of experience	Works with health business units to create Web front-end user interface to new or existing databases using a combination of HTML, SQL, C, VB or other languages to make business or clinical applications accessible.
HF	Computer/Statistical Assistant	BA/BS or equivalent and 1 year of experience	Provides routine analysis and interpretation of data, as well as data entry, coding, and transcription. Develops presentation graphics; enters definitions of variables for survey questionnaires and surveillance forms, including variable names, range labels, default values, and question strings. Assists with development of analysis files for SAS datasets including creation of format libraries, entering titles for tables, and entering previously defined program statements. Assists with setting up spreadsheets including entering column and row titles, defining cell formats, entering previously defined formulas, and exporting results for use in other software packages. Performs scanning operations including setup, managing, indexing and book marking. Provides database development and tracking of information, updating and maintenance of systems for recording and tracking information.

#	Title	Education/Experience	Functional Responsibility
HH	Public Health Analyst II	BA/BS or equivalent and 5 years of experience	Commensurate with experience and education requirements, oversees and develops data management systems, including computer programs to monitor data quality; communicates with project areas regarding study activities and protocols; analyzes data for reports, presentations and publications; assists in the review of study data for data quality; organizes study files, including data and correspondence files; performs scientific, medical and research literature searches in fields including but not limited to Behavioral and Social Sciences, Epidemiology, and Laboratory and prepares slides for scientific presentations; provides analytic support to multi-disciplinary teams in order to accomplish public health research and program goals.

HI	Public Health Analyst I	BA/BS or equivalent and 2 years of experience	Commensurate with experience and education requirements, oversees and develops data management systems, including computer programs to monitor data quality; communicates with project areas regarding study activities and protocols; analyzes data for reports, presentations and publications; assists in the review of study data for data quality; organizes study files, including data and correspondence files; performs scientific, medical and research literature searches in fields including but not limited to Behavioral and Social Sciences, Epidemiology, and Laboratory and prepares slides for scientific presentations; provides analytic support to multi-disciplinary teams in order to accomplish public health research and program goals.
HJ	Scientific Data Analyst	BA/BS or equivalent. No experience required	Provides high level expertise in applicable health disciplines to collect, abstract, code, analyze, or interpret scientific data contained within information systems and databases related to public health.
HK	Technical Information Specialist	BA/BS or equivalent and 2 years of experience	Performs technical information services by analyzing, summarizing, and coding the intellectual content of scientific, medical, technological, or other specialized information related to developing or maintaining scientific information systems, including acquisition, analysis of subject content of the documents acquired, indexing and preparation of abstracts or extracts. Develops thesauri, list of descriptions, subject heading lists, etc. Analyzes questions from users and performs literature searches; prepares replies in the form of documents, bibliographies, or specific answers to query. Directs, administers, or coordinates technical information services related to information systems. Work may include the special techniques, methods, and devices of a semi- or fully-automated documentation system.
HL	Data Analyst III	BA/BS or equivalent and 7 years of experience	Provides high-level expertise in information modeling, requirement analysis and facilitation using methodologies such as Integrated DEFinition (IDEF) or related techniques. Performs analysis to develop fully attributed logical and physical information (data) and business process models following IDEF methodologies. Gather requirements using facilitation techniques in order to collect and define data. Processes requirements necessary to support complex large scale and/or decision support systems. Uses modeling tools and repositories to effectively and efficiently define and manage the gathering/dissemination of data and business process requirements. Use information gathered to develop database specifications. Designs relational database schemas to support large-scale, mid-tier clients/server, or web-based applications. Provides technical guidance in software engineering techniques and automated support tools. Applies an enterprise-wide set of disciplines for the planning, analysis, design and construction of information systems on an enterprise-wide basis or across a major sector of the enterprise.

#	Title	Education/Experience	Functional Responsibility
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HM	Data Analyst II	BA/BS or equivalent and 5 years of experience	<p>Provides mid-level expertise in information modeling, requirement analysis and facilitation using methodologies such as IDEF or related techniques. Performs analysis to develop fully attributed logical and physical information (data) and business process models following IDEF methodologies. Gather requirements using JAD facilitation techniques in order to collect and define data. Processes requirements necessary to support client/server or web-based applications. Uses modeling tools and repositories to effectively and efficiently define data and business process requirements. Designs relational database schemas for large-scale client/server or web-based applications that reside on database management system. Performs work that is reviewed in timely intervals as defined by the senior data analyst. Provides deliverables within the time frames defined by appropriate personnel and reviews to ensure time frames and quality standards are met.</p>
HN	Data Analyst I	BA/BS or equivalent and 3 years of experience	<p>Provides entry level expertise in information modeling, requirement analysis and facilitation using methodologies such as IDEF or related techniques. Performs analysis to develop fully attributed logical information (data) and business process models following IDEF methodologies. Perform logical database designs (5-7 entities) to support the development of database schemas necessary to support small applications that reside on database management systems. Prepare deliverables in an iterative fashion that are reviewed until production ready and provided within the time frames defined by appropriate personnel.</p>